

Binge-Watching & Beyond: Navigating the Educational Landscape of Netflix

Asst. Prof. Abeda Shaikh

Researcher Scholars, Anjuman Islam Allana Institutes of Management Studies, Mumbai

Dr. Vaishali Kothiya

Assistant Professor and NAAC Coordinator,

Shree L.R. Tiwari Degree Colleges of Arts, Commerce and Science, Mumbai

Asst. Prof. Darshan Joshi

Assistant Professor, Sasmira Institute of Commerce and Science, Mumbai

Asst.Prof. Khushboo Mishra

Assistant Professor, Chetna's Hazarimal Somani College of Commerce & Economics, Mumbai

ABSTRACT

This research investigates the effects of binge-watching web series on students, with a primary focus on Netflix content. The study delves into the psychological consequences of binge-watching, encompassing both positive intellectual engagement and potential negative outcomes such as shortened attention spans and academic performance issues.

Employing a descriptive and analytical research design, the research combines primary data from surveys and secondary data from literature sources. Statistical methods including ANOVA, t-tests, and chi-square are employed to analyze patterns and relationships within the dataset.

The outcomes underscore the substantial impact of binge-watching addiction on students' academic pursuits, relationships, and daily routines. The study highlights the importance of comprehending the psychological dimensions of binge-watching and advocates for a balanced approach to consuming web series content.

Keywords: Netflix, web series, binge-watching and addiction.

INTRODUCTION:

With the increasing trend of web series among students, there is a behavior of binge-watching among students and this research's target audience is students and Impact on them of binge-watching web series dedicated to the platform of Netflix. There was a major growth in web series during the COVID-19 pandemic and it changed people's decision-making process and thought process at certain points. It also affects psychologically on students and in their daily lives.

The increasing trend of web series viewing among students has given rise to a common behavior known as binge-watching, where individuals watch multiple episodes in one sitting. This study specifically explores the effects of binge-watching web series on students, with a focus on content available on Netflix.

Although binge-watching can enhance intellectual engagement in certain cases, it is important to recognize its potential negative impact on cognitive processes. The continuous exposure to rapid content consumption may lead to shorter attention spans and reduced patience for longer, more intricate content. This phenomenon could potentially hinder students' capacity to deeply engage with academic material or other intellectually demanding tasks.

Binge-watching has various psychological effects on students. On one hand, it provides a temporary escape from academic stress and offers a break. However, excessive binge-watching can lead to feelings of guilt, reduced self-control, and disrupted sleep patterns. Some students experience "binge-watching guilt" when they realize they are spending too much time on entertainment instead of productive activities.

REVIEW OF LITERATURE:

1. **Syed Hassan Raza, et, al. (2022):**

The author has focus on this study addresses the lack of research on the psychological effects of binge-watching during the COVID-19 pandemic. While past studies have mainly focused on motivations for binge-watching and its negative impacts, they often overlook the connection between binge-watching and increased screen time for web series on

streaming platforms. This study aims to fill this gap by investigating the association between binge-watching and its psychological aftereffects. By analyzing binge-watching behaviors and their potential impact on mental well-being, the research contributes to a deeper understanding of the phenomenon in the context of the pandemic.

2. Swati Panda, et, al. (2017):

The purpose of the paper is to explore various motivations that influence college students to spend more time binge watching and the subsequent gratifications. Video streaming websites such as Netflix and Amazon Video have changed the viewing habits of consumers. Viewers have more control and can enjoy on-demand content at their convenience.

3. Dr. Bharat Dhiman (2022):

The result clearly stated that web series and online streaming content significantly impact the Indian youth. The web series content showcased on the online platforms grabs youth's attention. The content available on OTT platforms is filled with violence, sexual, and abuse and has caused psychosocial effects on Indian youth. They have agreed that they had low symptoms of anger, aggression, anxiety, and depression in their lives. If it is uncontrollable, it will create major psychosocial issues among the youth.

4. Aditya Dhanuka, et, al. (2019):

Mumbai youth, regardless of age or gender, tend to binge-watch due to work schedules. They recognize their excessive digital media habits and desire change. Binge-watching negatively affects their emotional, physical, psychological, and social well-being.

5. Steinbach, E.M. (2018):

Video-on-demand streaming has changed TV with binge-watching (watching multiple episodes at once) rising among students. The research used the Ecological Momentary Assessment (EMA) to explore its impact. Participants binge-watched on 36% of days, averaging 1.42 hours of daily viewing. No major negative effects on learning or grades were seen. Binge-watching is popular, but excessive behavior exists. EMA is valuable for real-time insights.

OBJECTIVES:

1. focuses on understanding the psychological impact of binge-watching on individuals during the pandemic.
2. Investigate the extent of addiction to web series among individuals and its impact on their daily lives.
3. to observe the frequency and duration of participants' binge-watching behavior.

PROBLEM STATEMENT:

1. This study aims to explore the possible psychological impacts of prolonged binge-watching on individuals' mental and emotional health.
2. This research seeks to explore the impact of web series addiction on individuals' daily routines and lifestyle disruptions.
3. This study seeks to uncover patterns in content consumption in the digital age by analyzing how often and for how long participants engage in binge-watching.

LIMITATION:

1. Time spent on the study is limited and thus is a major constraint.
2. The area of research is limited to the one place where the sample is collected and therefore cannot be taken as a universal sample is thus also a major constraint.
3. This research reflects the opinion of individuals who watch web series the number of respondents is limited and suggestions given based on this research cannot be applied to the entire population.

RESEARCH METHODOLOGY:

Research design:

The research conducted was descriptive and analytical, so a Survey method was used. A Survey was conducted through a structured questionnaire.

Primary data:

Primary data was collected randomly through the structured questionnaire in Mumbai by using simple random sampling.

Sample size:

The study was limited to those participants who willingly elected to complete the instruments in their entirety. There was a total of 72 respondents out of which 47 respondents were male and 25 respondents were Female.

The sample to which the questionnaire was administered was based on random sampling techniques. The sample distribution is given in Table 1. Socio-Demographic profile

Parameters	Classification	Sample (N)	Percentage (%)
Gender	Male	49	64.5 %
	Female	27	35.5 %
	Total	76	100 %
Age	Below 18	21	27.6 %
	18 to 25	54	71.1 %
	26 to 30	1	1.3 %
	Total	76	100 %
Education Qualification	Below SSC	12	15.8 %
	HSC/Diploma	21	27.6 %
	Graduation	24	31.6 %
	Post-Graduation	19	25 %
	Total	76	100%

Sample design:**Table 1. Source: Primary data**

The researcher relied upon a simple random sampling technique, considering the research methodology and research type as per guidelines. Caution was exercised during the study that the respondents who did not show an inclination to be a part of the study were not covered.

Area of research:

Mumbai

Secondary data:

The secondary information or data was collected from research articles and websites.

Research instruments

A summated closed-end questionnaire was used with different viewpoints of respondents. In this questionnaire, all the questions were positively framed to study the impact of independent variables like age, gender, and profession on the dependent variable.

Statistical analysis

Efficient and effective data analysis is the result of effective data preparation. This was found to be very crucial between the completion of the fieldwork and the statistical processing of the collected data. Data preparation involved transferring the questionnaire into an electronic format which allowed and facilitated subsequent data processing. Based on the data sheet, tables and graphs were prepared for the analysis.

Interpretation:

Demographic analysis revealed that out of 76 respondent 49 respondent are male which is 64.5 % and 27 respondents are female which is 35.5 %. Regarding Age group Section 21 respondents were below 18 age group which is 27.6 %, 54 respondents were 18 to 25 age group which is 71.1 % and only 1 respondent was between 26

to 30 age group which 1.3 %. For Education / Qualification 12 respondents were in Below SSC group which is 15.8 %. 21 respondents were in the HSC/Diploma group which is 27.6 %. 24 respondents were in Graduation group which is 31.6 %. 19 respondents were in Post-Graduation group which is 25 %.

Do you watch Web Series on Netflix?			
	Parameters	Sample (N)	Percentage (%)
Valid	Yes	53	69.7%
	No	23	30.3%
	Total	76	100 %
What is your method of watching web series?			
Valid	Purchasing Subscription	43	59.7%
	Through Grey/Alternative Sources	29	40.3%
	Total	72	100 %
Which of the following online platforms do you use the most for watching web series? (Any 1)			
Valid	Netflix	37	48.7%
	Amazon Prime	10	13.2%
	Disney+ Hotstar	8	10.5%
	Other platforms	21	27.6%
	Total	76	100 %

Interpretation:

Table 2. Source: Primary data

For watchers of Web Series on Netflix: There are 76 respondents out of which 53 respondent watch web series on Netflix which is 69.7% and 23 respondents does not watch Web Series on Netflix which is 30.3%.

The Methods of watching web series: There are 72 respondents out of which 43 respondents Purchasing Subscription for watching Netflix which is 59.7%. and 29 respondents watch Through Grey/Alternative Sources (telegram and torrent websites) which is 40.3%.

Platforms people use most for watching web series: There are total 76 respondents and out which 37 respondents watch mostly Netflix which is 48.7%. 10 respondents mostly use Amazon Prime which is 13.2%. 8 respondents mostly use Disney + Hotstar which is 10.5%. 21 respondents mostly use other then this platform which is 27.6%.

The market share of Netflix 48.7% based on this research and 59.7% people Purchase Subscription and 21% people watch Netflix but they mostly rely on (Amazon Prime, Disney+Hotstar and Other platforms)

How Frequently do you watch web series on Netflix?			
	Parameters	Sample (N)	Percentage (%)
Valid	Daily	15	19.7%
	Weekly	21	27.6%
	Monthly	11	14.5%
	Occasionally	29	38.2%
	Total	76	100 %
How many hours at most have you spent on watching web series (continuously)?			
Valid	0 - 2 Hours	37	48.7%
	3 - 5 Hours	25	32.9%
	6 - 8 Hours	7	9.2%
	8 - 10 Hours	2	2.6%

	10 - 12 Hours	2	2.6%
	More than 12 hours	3	3.9%
	Total	76	100 %
How many hours do you spend daily on web series?			
Valid	0-2 Hours	63	82.9%
	3-5 Hours	12	15.8%
	More than 5 Hours	1	1.3%
	Total	76	100 %

Table 3. Source: Primary data

1. Objective: to observe the frequency and duration of participants' binge-watching behavior.

Null Hypothesis (H₀): There is no significant variation in the frequency and duration of participants' binge-watching behavior.

Alternative Hypothesis (H_a): There is a significant variation in the frequency and duration of participants' binge-watching behavior.

Anova: Single Factor

SUMMARY				
Groups	Count	Sum	Average	Variance
Which of the following online platforms do you use the most for watching web series? (Any 1)	76	89	1.171053	1.690351
How Frequently do you watchweb series on Netflix?	76	130	1.710526	1.381754
How many hours at most haveyou spent on watching web series (continuously)?	76	63	0.828947	1.130351

ANOVA

Source of Variation	SS	df	MS	F	P-value	F crit
Between Groups	30.02632	2	15.01316	10.71742	3.58E-05	3.035975
Within Groups	315.1842	225	1.400819			
Total	345.2105	227				

Interpretation:

The ANOVA test compares the variation between groups (different online platforms) to the variation within groups (within each platform). The F-statistic is used to determine if the between-group variation is significantly larger than the within-group variation.

Since the P-value (3.58136E-05 or 0.0000358135676418181) is much smaller than the commonly used significance level of 0.05, we can reject the null hypothesis.

This means that there is a significant variation in the frequency and duration of participants' binge-watching behavior across the different online platforms they use.

Conclusion:

Based on the ANOVA results, we can conclude that there is strong evidence to support the alternative hypothesis (H_a). In

other words, there is a significant difference in binge- watching behavior among participants who use different online platforms for watching webseries.

Have you experienced any psychological issues after watching web series? (Depression)			
Valid	Parameters	Sample (N)	Percentage (%)
	Strongly Disagree	28	36.84%
	Disagree	25	32.89%
	Neutral	12	15.79%
	Agree	6	7.89%
	Strongly Agree	5	6.58%
	Total	76	100%
Have you experienced any psychological issues after watching web series? (Anxiety)			
Valid	Strongly Disagree	28	36.84%
	Disagree	21	27.63%
	Neutral	16	21.05%
	Agree	8	10.53%
	Strongly Agree	5	3.95%
	Total	76	100%
Have you experienced any psychological issues after watching web series? (Stress)			
Valid	Strongly Disagree	24	31.58%
	Disagree	25	32.89%
	Neutral	19	25.00%
	Agree	5	6.58%
	Strongly Agree	3	3.95%
	Total	76	100%
Have you experienced any psychological issues after watching web series? (Anger)			
Valid	Strongly Disagree	26	34.21%
	Disagree	22	28.95%
	Neutral	18	23.68%
	Agree	6	7.89%
	Strongly Agree	4	5.26%
	Total	76	100%
Have you experienced any psychological issues after watching web series?			
Valid	Strongly Disagree	106	34.64%
	Disagree	93	30.39%
	Neutral	65	21.24%
	Agree	25	8.17%
	Strongly Agree	17	5.56%
	Total	306	100%

Table 4. Source: Primary data

2. **Objective:** focuses on understanding the psychological impact of binge-watching on individuals.

Null Hypothesis (H0):

There is no significant psychological impact of binge-watching on individuals.

Alternate Hypothesis (Ha):

There is a significant psychological impact of binge-watching on individuals.

T-Test: Paired Two Sample for Means:

	<i>Have you experienced any psychological issues after watching web series? [Depression]</i>	<i>Do you have an addiction to watching web series?</i>
Mean	1.144736842	1
Variance	1.432105263	0.373333333
Observations	76	76
Pearson Correlation	0.237053425	
Hypothesized Mean Difference	1	
Df	75	
t Stat	-6.173235736	
P(T<=t) one-tail	1.57167E-08	
t Critical one-tail	1.665425373	
P(T<=t) two-tail	3.14334E-08	
t Critical two-tail	1.992102154	

Interpretation:

p-value: The p-value is a measure of the evidence against the null hypothesis. In this case, the one-tailed p-value is approximately 1.57e-08 (very close to zero), and the two-tailed p-value is approximately 3.14e-08.

t Critical Values: The critical t-values for a one-tailed test at a significance level of 0.05 (commonly used) are 1.665425373, and for a two-tailed test, they are 1.992102154.

Since the p-value is much smaller than the significance level of 0.05, we can reject the null hypothesis.

The t statistic is significantly negative, indicating that the means of the variables are significantly different from the hypothesized mean difference.

This leads us to reject the null hypothesis and accept the alternative hypothesis (Ha) that there is a significant psychological impact of binge-watching on individuals.

Do you have an addiction to watching web series?			
	Parameters	Sample (N)	Percentage (%)
Valid	Yes	14	18.42%
	No	48	63.16%
	Had an impact in the past	14	18.42%
	Total	76	100%
Has it affected your studies			
Valid	Yes	13	17.11%
	No	54	71.05%
	Had an impact in the past	9	11.84%
	Total	76	100%
Has it affected your relationship?			
Valid	Yes	7	9.21%
	No	61	80.26%
	Had an impact in the past	8	10.53%
	Total	76	100%

Is it impacting your daily life?			
Valid	Yes	10	13.16%
	No	58	76.32%
	Had an impact in the past	8	10.53%
	Total	76	100%

Case Processing Summary

	Cases					
	Valid		Missing		Total	
	N	Percent	N	Percent	N	Percent
[Do you have an addiction to watching web series?] * [Has it affected your studies]	76	100.0%	0	0.0%	76	100.0%
[Do you have an addiction to watching web series?] * [Has it affected your relationship?]	76	100.0%	0	0.0%	76	100.0%
[Do you have an addiction to watching web series?] * [Is it impacting your daily life?]	76	100.0%	0	0.0%	76	100.0%

[Do you have an addiction to watching web series?] * [Has it affected your studies]

Chi-Square Tests

	Value	df	Asymp. Sig.(2-sided)
Pearson Chi-Square	17.779 ^a	4	.001
Likelihood Ratio	14.450	4	.006
Linear-by-Linear Association	7.867	1	.005
N of Valid Cases	76		

a. 4 cells (44.4%) have expected count less than 5. The minimum expected count is 1.66.

Interpretation:

The Pearson Chi-Square value is 17.779 with 4 degrees of freedom (df) and a p-value of 0.001. The likelihood ratio is 14.450 with a p-value of 0.006. The Linear-by-Linear Association has a value of 7.867 with a p-value of 0.005. There are 76 valid cases in this analysis.

Since the p-value is less than the common significance level of 0.05, we reject the null hypothesis (H₀) and conclude that there is a significant relationship between addiction to web series and its impact on individuals' studies.

[Do you have an addiction to watching web series?] * [Has it affected your relationship?]**Chi-Square Tests**

	Value	df	Asymp. Sig.(2-sided)
Pearson Chi-Square	26.820 ^a	4	.000
Likelihood Ratio	21.248	4	.000
Linear-by-Linear Association	14.477	1	.000
N of Valid Cases	76		

a. 5 cells (55.6%) have expected count less than 5. The minimum expected count is 1.29.

Interpretation:

The Pearson Chi-Square value is 26.820 with 4 degrees of freedom (df) and a p-value of 0.000. The likelihood ratio is 21.248 with a p-value of 0.000. The Linear-by-Linear Association has a value of 14.477 with a p-value of 0.000. There are 76 valid cases in this analysis.

Similar to the first test, the p-value is less than 0.05, indicating a significant relationship between addiction to web series and its impact on individuals' relationships.

[Do you have an addiction to watching web series?] * [Is it impacting Your daily life?]**Chi-Square Tests**

	Value	df	Asymp. Sig.(2-sided)
Pearson Chi-Square	33.778 ^a	4	.000
Likelihood Ratio	27.616	4	.000
Linear-by-Linear Association	14.925	1	.000
N of Valid Cases	76		

a. 4 cells (44.4%) have expected count less than 5. The minimum expected count is 1.47.

b.

Interpretation:

The Pearson Chi-Square value is 33.778 with 4 degrees of freedom (df) and a p-value of 0.000. The likelihood ratio is 27.616 with a p-value of 0.000. The Linear-by-Linear Association has a value of 14.925 with a p-value of 0.000. There are 76 valid cases in this analysis. Similarly, the p-value is less than 0.05, indicating a significant relationship between addiction to web series and its impact on individuals' daily lives.

Conclusion:

In all three tests, the p-values are very low (less than 0.001), which indicates strong evidence to reject the null hypothesis. Therefore, based on this data analysis, we can conclude that there is a significant addiction to web series among individuals, and its presence has a noticeable impact on their studies, relationships, and daily lives.

What is your most preferred category?			
	Parameters	Sample (N)	Percentage (%)
Valid	Crime and Action	22	28.95%
	Comedy	18	23.68%
	Sci-fi/Fantasy	9	11.84%
	Drama	7	9.21%

	Horror/Thriller	8	10.53%
	Animes	5	6.58%
	Romance	7	9.21%
	Total	76	100%
Does web series content influence your decision-making in life or change your thought process?			
Valid	Parameters	Sample (N)	Percentage (%)
	Yes	18	23.7%
	No	27	35.5%
	Maybe	31	40.8%
	Total	76	100%

Interpretation:

Out of 76 respondent, 22 respondents mostly prefer to watch Crime and Action Content which is 28.95%. 18 respondents mostly prefer to watch Comedy Content which is 23.68%. 9 respondents mostly prefer to watch Sci-fi/Fantasy Content which is 11.84%. 7 respondents mostly prefer to watch Drama Content which is 9.21%. 8 respondents mostly prefer to watch Horror/Thriller Content which is 10.53%. 5 respondents mostly prefer to watch Animes Content which is 6.58%. 7 respondents mostly prefer to watch Romance Content which is 9.21%.

Out of 76 respondents 18 respondent's decision-making in life or change in thought processes influenced by web series which is 23.7%. 27 respondents' decision-making in life or change in thought process was not influenced by web series which is 35.5%. 31 respondent's decision-making in life or change in thought process maybe influenced by web series which is 40.8%.

Recommendations / Suggestion:

1. There should be a time table in life of students even for watching web series and binge behavior need to be address properly.
2. The students need to be aware about their own psychology and acknowledge if they have problem of binge-watching behavior.
3. Addiction of web series leads to the binge behavior and it's a individual problem which needs to deal by finding out the root causes.
4. Students should spend more time with family and friends if they are facing the addiction of web series if it affecting their daily life and avoid such contents which leads to depression, anxiety, stress and anger.
5. Schools and college should Incorporate workshops or seminars on time management into the student curriculum.

Conclusion:

this research sheds light on the multifaceted effects of binge-watching web series, particularly within the context of Netflix, on students' lives. While binge-watching can offer temporary respite and intellectual engagement, the study underscores its potential negative consequences. The findings highlight the adverse impact on academic pursuits, daily routines, relationships, and psychological well-being. Excessive binge-watching may contribute to shortened attention spans, disrupted sleep patterns, and feelings of guilt. The research emphasizes the need for a balanced approach to consuming web series content, encouraging students to prioritize academic responsibilities and engage in diverse activities. Additionally, promoting media literacy and fostering open discussions about the psychological dimensions of binge-watching can empower students to make informed choices. Ultimately, by comprehending the potential pitfalls of binge-watching and advocating for mindful content consumption, individuals can harness the benefits of entertainment while safeguarding their overall well-being.

References:

1. Aditya Dhanuka and Abhilasha Bohra (2019): Binge-Watching: Web-Series Addiction amongst Youth, *Durgadevi Saraf Institute of Management Studies (DSIMS)*, Vol.2, Issue 1.
2. Daniel Kofi Brako and Gifty Oduro-Appiah (2022): Effects of Binge-watching of

3. Netflix on Students: A study of Department of Theatre and Film Studies, University of Cape Coast, Ghana. *Journal of African History, Culture and Arts (JAHCA)*. Page (225-233).
4. Dr. Bharat Dhiman (2022): Psychosocial Impact of Web Series and Streaming Content: A Study on Indian Youth, *Global Media Journal*, 19(46), 1-7
5. Dr.Vishal Waman Wagh , Prof. Rucha Girdhar Deshpande , Prof. Kiran S Patil , Prof.Sachin Venkatrao Hadole (2018): A Study of Impact of Web Series and Streaming Content on Youth of India. *Journal of Positive School Psychology* , Vol.6,No.2, 392–397
6. Jacob Groshek, Sarah Krongard, Yiyan Zhang (2018): Emotional and Health Implications of Binge-Watching Streaming TV. SMSociety '18: *Proceedings of the 9th International Conference on Social Media and Society*. Pages 296–300.
7. Jani Merikivi, Antti Salovaara, Matti Mäntymäki & Lilong Zhang(2017): On the way to understanding binge watching behavior: the over-estimated role of involvement.the over-estimated role of involvement. *Electron Markets* 28, 111–122 (2018).
8. Jolanta Starosta, Bernadetta Izydorczyk, Małgorzata Dobrowolsk (2020): Personality Traits and Motivation as Factors Associated with Symptoms of Problematic Binge-Watching. Faculty of Management and Social Communication, *Institute of Applied Psychology*, Jagiellonian University in Krakow, 30-348
9. Panda, S. and Pandey, S.C. (2017): "Binge watching and college students: motivations and outcomes", *Young Consumers*, Vol. 18 No. 4, pp. 425-438
10. Rebecca Susanno, Ryan Phedra and Ina Agustini Murwani(2019): The determinant factors of the intention to spend more time binge-watching for Netflix Subscriber in Jakarta. *Journal of Research in Marketing* . Volume 10 No.3 August 2019 (807-812).
11. Syed Hassan Raza, Muhammad Yousaf, Faryal Sohail, Rehana Munawar, Emenyeonu C Ogadimma & Jenny Marisa Lim Dao Siang (2022). Investigating Binge- Watching Adverse Mental Health Outcomes During Covid-19 Pandemic: Moderating Role of Screen Time for Web Series Using Online Streaming. Department of Communication Studies, *Psychology Research and Behavior Management 2021:14* 1615– 1629.
12. Steinbach, E.M. (2018): Binge-Watching and its Impact on Learning Behaviour and Important Daily Life Activities among University Students: A Study using Ecological Momentary Assessment. *Department of Psychology, Health & Technology*. Page 1-45.
13. Sidneyeve Matrix (2021): The Netflix Effect: Teens, Binge Watching, and On-Demand Digital Media Trends. Volume 6 Issue 1, Summer 2014, pp. 119-138.