# Digital Transformation in Transport: Enhancing Efficiency and Economic Growth

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#### Abstract

This article aims to explore the role of digital transformation in enhancing the efficiency of the transportation sector and promoting sustainable economic growth. The transportation sector faces numerous traditional challenges, including congestion, high operational costs, and harmful environmental emissions. The article highlights how digital technologies, such as artificial intelligence, the Internet of Things (IoT), and intelligent transportation systems, contribute to overcoming these challenges by improving operational performance, reducing costs, and increasing transparency. It also discusses real-world examples of successful digital transformation applications and their impact on economic growth, emphasizing the importance of achieving environmental and economic sustainability. Finally, the article provides practical recommendations to support the adoption of digitization in the transportation sector, while addressing the challenges of this transformation, such as the lack of digital infrastructure, high costs, and regulatory barriers.

**Keywords:** Digital Transformation, Transportation Sector, Operational Efficiency, Sustainable Economic Growth, Intelligent Transportation Systems (ITS), Internet of Things (IoT), Artificial Intelligence (AI), Environmental Sustainability

#### Introduction

The transportation sector is one of the fundamental pillars of the global economy, serving as the key factor connecting various economic activities, including production, trade, and services. However, this sector faces growing challenges due to population growth, rapid urbanization, and environmental impacts. These challenges have driven the search for innovative solutions to enhance transportation efficiency and make it more sustainable. In this context, digital transformation has emerged as a critical factor in improving the performance of the transportation sector by offering technological solutions based on artificial intelligence, the Internet of Things, and big data.

The world is witnessing significant advancements in the applications of digitization in transportation, such as Intelligent Transportation Systems (ITS), smart cities, and green technologies. These technologies not only contribute to improving operational efficiency but also help achieve sustainable environmental and economic goals. However, adopting digital transformation in the transportation sector requires overcoming technical, legislative, and economic challenges, raising questions about the true potential of digital transformation to achieve greater efficiency and sustainable economic growth.

# **Study Problem**

Despite rapid technological advancements, the transportation sector continues to face multiple challenges, such as traffic congestion, rising operational costs, and increasing carbon emissions. With the growing role of digital transformation as a tool for enhancing performance and achieving sustainability, the main research question emerges:

How can digital transformation contribute to improving the efficiency of the transportation sector and achieving sustainable economic growth, and what are the challenges that hinder this achievement?

#### **Study Hypothesis:**

The study hypothesizes that digital transformation, through the application of artificial intelligence, the Internet of Things, and big data technologies, can significantly enhance the efficiency of the transportation sector and reduce

operational costs, thereby contributing to sustainable economic growth. However, success in achieving this relies on overcoming technical, economic, and legislative challenges.

# Significance of the Study:

- **Economic Significance:** The article highlights how enhancing transportation efficiency can serve as a catalyst for economic growth, opening new horizons for investment and employment.
- Environmental Significance: The article emphasizes the role of digital technologies in reducing carbon emissions and achieving environmental sustainability.
- Practical Significance: The article provides practical models and recommendations for decision-makers and companies to adopt successful digital technologies.
- Scientific Significance: The article contributes to enriching the literature on the relationship between digital transformation and transportation, with a focus on economic and environmental dimensions.

# **Study Objectives:**

- 1. Analyze the role of digital transformation in improving the operational efficiency of the transportation sector.
- 2. Examine the impact of digitization on economic and environmental sustainability.
- 3. Identify the key challenges facing the implementation of digitization in the transportation sector.
- 4. Provide practical recommendations to support the adoption of digital transformation in transportation at both local and global levels.

# Study Methodology:

Our study employs a descriptive-analytical methodology, where data and information are collected based on previous studies, international reports (such as those from the United Nations and the World Bank), and practical case studies from countries implementing digital transformation.

The descriptive analysis is utilized to provide a comprehensive overview of the digital technologies used in transportation and analyze their impact on efficiency and sustainable growth. Additionally, comparative and critical analysis is conducted to compare the adoption of digital transformation in transportation between developed and developing countries, alongside an examination of the challenges faced and potential solutions.

# 1. Digital Transformation in Transportation: Concept and Developments

# 1.1. Definition of Digital Transformation

Digital transformation refers to the utilization of digital technologies to reshape and enhance traditional processes and services, resulting in greater efficiency and the delivery of innovative solutions. In the transportation sector, digital transformation is defined as the integration of modern technologies, such as the Internet of Things (IoT), Artificial Intelligence (AI), and Big Data, into the management and operation of transportation systems to improve efficiency and promote sustainability.

# 1.1.1. Key Components of Digital Transformation in Transportation

• Artificial Intelligence (AI): AI is utilized for traffic data analysis and optimizing vehicle flow, as well as supporting autonomous vehicles. An example is autonomous driving systems like Tesla Autopilot. (Nikitas et al., 2020)

- Internet of Things (IoT): This technology enables connectivity between vehicles and infrastructure through sensors that collect real-time traffic data. An example is the smart traffic signal system in Singapore. (Zhu et al., 2019)
- Intelligent Transportation Systems (ITS): These include advanced traffic management systems and vehicle tracking systems to enhance the flow of public and private transportation. They are implemented in cities like Amsterdam and Helsinki. (Szpilko et al., 2023)

# 1.2. Developments in the Transportation Sector: Artificial Intelligence, IoT, and Intelligent Transportation Systems (ITS)

# 1.2.1. Artificial Intelligence (AI) in Transportation

- Traffic Data Analysis: Machine learning algorithms are used to analyze traffic patterns and propose solutions to reduce congestion. Study: *Wang et al.* (2021) confirmed that AI-supported systems can reduce accidents by up to 20%.
- Autonomous Vehicles: AI technologies are employed to enhance the performance of self-driving vehicles by analyzing the surrounding environment. For example, Google's self-driving cars, which are used on open roads in California. (Kumar et al., 2020)

# 1.2.2. Internet of Things (IoT) in Transportation

- Fleet Management: IoT enables efficient vehicle tracking and resource management, such as the "Onfleet" system used in the United States for parcel delivery management.
- Smart Cities: IoT devices are utilized to collect real-time data on air quality and traffic flow. For instance, environmental monitoring systems in Copenhagen. (Gohar et al., 2021)

# 1.2.3. Intelligent Transportation Systems (ITS)

- Smart Traffic Signals: Smart traffic signals dynamically adjust signal timing based on traffic data. A study of the adaptive control system in Dubai found that it reduces waiting times by 30%.
- Emergency Management: ITS contributes to improving response times to accidents. An example is the emergency management system used in Tokyo. (Nikitas et al., 2020)

#### 1.3. Global Examples: Modern Applications such as Smart Cities and Advanced Transportation Systems

# 1.3.1. Smart Cities as a Model for Digital Transformation

# • Singapore:

Singapore is one of the leading smart cities that has embraced digital transformation in transportation.

• Features: A smart bus system that utilizes data to optimize scheduling, along with autonomous vehicles under trial. (Al-Turjman et al., 2023)

# • Dubai:

Digital transportation applications in Dubai include flying taxis and intelligent metro systems.

• Vision: To transform 25% of transportation into autonomous modes by 2030.

#### 1.3.2. Advanced Transportation Systems

• **Helsinki, Finland:** The city has developed the concept of "Mobility as a Service" (MaaS), integrating public transportation services with car and bike-sharing systems. (Hämäläinen, 2020)

• Amsterdam, Netherlands: The city focuses on sustainability by utilizing electric bikes and shared transportation systems. (Visan et al., 2022)

# 2. The Impact of Digital Transformation on Operational Efficiency

This section addresses the impact of digital transformation on enhancing operational efficiency in the transportation sector, focusing on key aspects such as improving traffic flow, reducing operational costs, and increasing reliability. It also highlights the role of big data in enhancing predictions and transportation planning, presenting practical examples that reflect the real-world impact of these transformations, such as Uber applications and Tesla's Autopilot system:

#### 2.1. Operational Efficiency

In terms of operational efficiency, digital transformation has demonstrated its impact in the following areas:

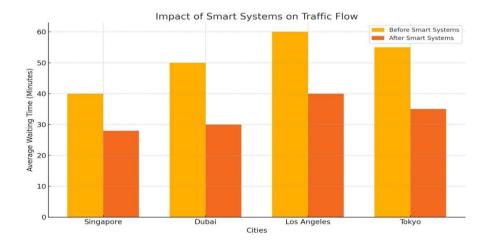
#### 2.1.1. Improving Traffic Flow

Traffic flow management is one of the major challenges in the transportation sector, especially in densely populated cities. Digital transformation has provided innovative solutions to enhance traffic flow through technologies that rely on real-time data analysis and dynamic system management. Examples include:

- Smart Traffic Signal Systems: These systems prioritize traffic flow based on vehicle density on different roads. For instance, Singapore utilizes a network of sensors and surveillance cameras to automatically adjust signal timings. This has resulted in a 30% reduction in waiting times and a significant decrease in fuel consumption. (Zhu et al., 2019)
- Intelligent Route Optimization Systems: Smart applications like Google Maps and Waze leverage big data to analyze real-time traffic conditions. This helps drivers select less congested routes, reducing travel time and fuel consumption.
- More Efficient Public Transportation: In London, an intelligent management system has been implemented to
  monitor public buses, minimizing time gaps between buses and improving schedule accuracy. This system uses
  artificial intelligence to analyze traffic patterns and adjust bus schedules accordingly.

In the analytical context, we present the following chart:

figure 1: The Impact of Intelligent Transportation Systems on Reducing Waiting Times



**Source:** Prepared by the researcher

The chart illustrates the impact of Intelligent Transportation Systems (ITS) on reducing waiting times across different cities. Key observations include:

- Before ITS Implementation: The average waiting times were significantly higher.
- After ITS Implementation: Cities demonstrated improvements ranging from 20% to 30% in reducing waiting times
- Analysis: The use of smart traffic signals and vehicle flow sensors has significantly improved traffic efficiency, leading to reduced fuel consumption and lower emissions.

# 2.1.2. Reducing Operational Costs and Increasing Reliability

- Energy Savings: Through smart routing and improved traffic flow, digital transformation reduces fuel consumption and maintenance costs. For instance, Intelligent Transportation Systems (ITS) leveraging IoT technologies have been shown to decrease fuel consumption by 10-20% in urban areas.
- Enhanced Reliability: Big data enhances the accuracy of predictions for arrival and departure times, improving
  user experience. In New York City, the use of real-time traffic data for traffic analysis has reduced bus delays by
  15%.

#### 2.2. The Role of Big Data

#### 2.2.1. Traffic Pattern Analysis

- Identifying Trends and Improving Infrastructure: Big data collected from sensors and cameras is analyzed to pinpoint the most congested areas. This enables cities to enhance infrastructure and develop new road networks to meet mobility demands. (He et al., 2022)
- Predicting Traffic Congestion: Intelligent transportation systems rely on data analysis to forecast future traffic
  and reduce bottlenecks. For example, IBM has developed algorithms leveraging big data to analyze traffic in
  major cities.

#### 2.2.2. Fault Analysis and Maintenance Improvement

- **Predicting Faults:** Big data is used to analyze vehicle performance and identify potential issues before they occur, reducing maintenance costs and enhancing operational efficiency.
- Optimized Maintenance Planning: Major transportation companies like Uber use systems that analyze fault data and determine optimal maintenance schedules, minimizing operational downtime.

#### • Enhanced Transportation Planning

- **Road Usage Analysis:** Big data helps analyze road usage patterns, enabling the design of public transport networks that align with evolving population needs. For instance, Helsinki analyzed passenger data to develop an on-demand public transport system.
- **Demand Prediction:** Big data analysis aids in forecasting peak times, allowing companies to allocate resources efficiently to meet demand.

# 2.3. Practical Examples

This section presents practical examples that reflect the real-world impact of these transformations, such as Uber applications and Tesla's Autopilot system:

# 2.3.1. Uber Application

Uber represents a pioneering model of digital transformation applications that have significantly influenced the transportation sector through:

#### • Enhancing Operational Efficiency:

- O Uber relies on real-time data analysis to assign rides to drivers based on proximity and demand, reducing waiting times by up to 50% and optimizing resource utilization.
- The company uses AI-based algorithms to analyze user data and provide personalized recommendations.

#### • Sharing Data with Governments:

 Uber Movement is a tool that provides traffic data to governments to improve infrastructure and develop transportation networks. For instance, the data was used to plan a new road network in Paris. (Campos Diez, 2017)

# 2.3.2. Tesla's Autopilot System

Tesla's Autopilot represents a significant technological advancement contributing to:

# • Improved Safety and Efficiency:

 The Autopilot system utilizes AI technologies to analyze environmental data, reducing driver errors and enhancing driving efficiency. Reports indicate that the system reduces accidents by up to 40%. (Kumar et al., 2020)

#### • Connected Networks:

• Tesla relies on a connected network that collects data from all vehicles to enhance autonomous driving performance through continuous software updates.

#### 3. The Role of Digital Transformation in Economic Sustainability

This section examines the role of digital transformation in achieving economic sustainability by analyzing how digitization stimulates investments and creates job opportunities, while also emphasizing its impact on economic growth. Additionally, it addresses the role of digital technologies in achieving environmental sustainability by reducing carbon emissions and promoting the use of renewable energy. The section also presents successful global models of green transportation initiatives in Europe and Asia.

#### 3.1. Economic Growth: How Digitization Stimulates Investment and Job Creation

Economic growth is enhanced through various measures, including encouraging investment and creating new job opportunities. Specifically:

#### 3.1.1. Promoting Investment in the Digital Economy

- Digital transformation serves as a key driver for attracting investments across various sectors, particularly
  transportation. The adoption of digital technologies such as the Internet of Things (IoT) and Artificial
  Intelligence (AI) in transportation encourages companies to allocate more resources toward developing
  innovative solutions.
  - o Example: According to a *UN ESCAP (2022)* report, digital transformation in Asia has increased investments in digital transportation by 15% annually.

o In Europe, initiatives like the *European Green Deal* have bolstered investments in digital infrastructure and sustainable transportation, creating new job opportunities.

# 3.1.2. Creating New Job Opportunities

- **Direct Technology Jobs:** The expansion of companies involved in digital transportation, such as Uber and Tesla, has created thousands of jobs in software development and data management.
  - A study by *Gerlitz et al.* (2021) found that digitization has contributed to a 20% increase in new jobs in the transportation sector.
- **Diversification of Economic Activities:** The digitization of transportation supports related industries such as software development, technical consulting, and logistics management.

#### 3.1.3. Enhancing Productivity

Digital transformation improves companies' operational efficiency by optimizing resource management and reducing operational costs. For example, using AI systems for traffic management reduces wasted time and boosts productivity.

# 3.2. Environmental Sustainability: Reducing Emissions and Utilizing Renewable Energy

Digital transformation supports environmental sustainability through:

# 3.2.1. Reducing Carbon Emissions

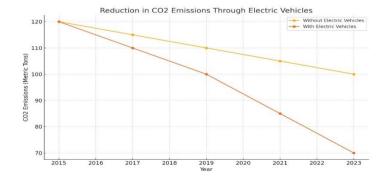
- Intelligent Transportation Systems (ITS): Smart transportation technologies, such as optimized traffic signal management, reduce waiting times, thereby lowering greenhouse gas emissions.
  - o A European Commission (2023) report showed that ITS reduced emissions by 12% in major European cities.
- **Electric Vehicles (EVs):** Digital transformation accelerates the adoption of environmentally friendly electric vehicles. For instance:
  - o In Norway, EVs account for over 60% of new cars, supported by advanced digital infrastructure.

# **Statistical Findings:**

Statistical studies reveal significant reductions in emissions due to the combined use of ITS and electric vehicles, highlighting the transformative impact of digital technologies on sustainability.

According to statistical studies, we find that:

Chart 2: Comparison of Carbon Emissions with and Without Electric Vehicles



**Source:** Prepared by the researcher based on references (4, 6, 17).

The Second Chart: Comparison of Carbon Emissions with and Without Electric Vehicles Over the Years

- Without Electric Vehicles: Carbon emissions decrease slowly over time due to gradual improvements in efficiency.
- With Electric Vehicles: A significant reduction in emissions of approximately 30-40% occurred between 2019 and 2023.
- Analysis: The adoption of electric vehicles supported by digital infrastructure accelerates the achievement of
  environmental sustainability goals.

# 3.2.2. Utilizing Renewable Energy

Digitalization facilitates the integration of renewable energy sources into the transportation sector. Examples include:

- Electric Charging Stations: Leveraging big data to analyze usage patterns and optimize energy distribution at charging stations.
- **Green Initiatives:** Programs such as *Green Transport in Asia* promote the use of solar and wind energy to power public transportation systems.
- Enhancing Resource Management Efficiency: Big data analysis of fuel and energy consumption patterns helps reduce waste and improve efficiency. A study by *Fareed et al. (2024)* demonstrated that the use of digital analytics systems reduced fuel consumption by 15%.

#### 3.3. Examples and Models: Green Transport Initiatives in Europe and Asia

This section highlights the role of green transport initiatives in achieving environmental and economic sustainability, showcasing successful examples from Europe and Asia that demonstrate the tangible impact of these policies in supporting digital transformation in the transportation sector.

# 3.3.1. Europe: The "European Green Deal"

- Sustainable Public Transport: The European Green Deal aims to make Europe the first carbon-neutral continent by 2050. The initiative includes significant investments in high-speed rail and electric buses.
  - According to the *European Green Deal (2023)* report, these projects have reduced carbon emissions in the transportation sector by 30%.
- **Mobility as a Service (MaaS):** Platforms like *Whim* in Helsinki enable users to integrate multiple transportation options (buses, trains, electric cars) into a single app.

#### 3.3.2. Asia: Green Transport Initiatives in China and Japan

- China: Smart City Projects: Cities like Shenzhen serve as models for green transport, where all city buses are powered by electricity, reducing CO<sub>2</sub> emissions by approximately 48%.
  - o A *UN ESCAP (2023)* report highlighted that digital transformation has made Shenzhen a benchmark for green cities.
- Japan: Smart Transport and Electric Trains: Japan leverages AI technologies to operate high-speed trains, improving efficiency and reducing energy consumption.
  - A study by Dalkmann et al. (2018) found that smart trains in Japan reduced energy consumption by 15%.

# 3.3.3. Joint Initiatives Between Europe and Asia

- Eurasian Green Transport Project: This initiative aims to improve transportation connectivity between Europe and Asia through sustainable railway networks.
  - A UN ESCAP (2024) report indicated that the project reduces reliance on air and road transport, significantly lowering emissions.

#### 4. Challenges Facing Digital Transformation in the Transportation Sector

Despite its potential, digital transformation in transportation faces several significant challenges:

# 4.1. Technical Challenges: Lack of Digital Infrastructure

- Insufficient Technological Infrastructure: Digital infrastructure is essential for implementing transformation,
  yet many developing countries lack the necessary systems, such as high-speed internet networks and smart
  sensors.
  - o According to a study by *Renukappa et al. (2024)*, 65% of developing countries lack advanced digital infrastructure to support intelligent transportation systems.
  - Additionally, the absence of technologies like 5G networks negatively impacts the deployment of IoT and AI technologies in transportation management.
- **Technological Modernization Gap:** While developed countries rely on advanced technologies like cloud computing, others struggle to upgrade outdated systems, limiting digital transformation potential.
  - o A report by the *European Commission (2023)* highlighted that this gap exacerbates inequality among countries, hindering equal economic sustainability.

# 4.2. Legislative Challenges: Legal Barriers Related to Data Protection and Privacy

- Data Protection and Privacy: Big data collection is a cornerstone of digital transformation in transportation, but it raises concerns over privacy. Current laws may be insufficient to address the challenges of data collection and analysis.
  - o A study by *Kouroupis et al. (2024)* revealed that 70% of companies face legal difficulties in using user data within intelligent transportation systems.
- Divergent Legislations: Varying regulations across regions hinder the development of unified digital transportation systems.
  - o For instance, data protection standards differ between the EU and the US, complicating technical integration.
  - Legislation surrounding autonomous vehicles remains unclear in many countries, limiting their adoption.

#### 4.3. Economic Challenges: High Costs of Technology

- Innovation and Implementation Costs: Implementing digital transformation requires substantial investments to develop technologies and upgrade infrastructure.
  - A report by *Andersson et al. (2018)* identified funding as a major obstacle, with countries requiring billions of dollars to build intelligent transportation systems.
- Resource Shortages in Remote Areas: Rural regions face difficulties in adopting digital transformation due to a lack of financial and human resources.

- o A study by Mashkin et al. (2021) indicated that 40% of remote areas lack basic internet access.
- Training and Development Costs: Digital transformation necessitates training employees on new technologies, increasing operational costs for companies.
  - Advanced technologies like AI and IoT require specialized skills that are not widely available, adding to the challenges.

Addressing these challenges is essential for maximizing the benefits of digital transformation in the transportation sector, particularly in achieving economic and environmental sustainability.

#### Conclusion

Digital transformation in the transportation sector represents a pivotal step toward improving operational efficiency, enhancing economic and environmental sustainability, and aligning with global technological advancements. This study demonstrated how digital technologies, such as Artificial Intelligence and the Internet of Things, can contribute to reducing waiting times, lowering operational costs, and achieving environmental sustainability goals by minimizing carbon emissions and increasing reliance on electric vehicles.

Despite these benefits, digital transformation faces several challenges, including the lack of digital infrastructure in developing countries, legislative barriers related to data protection, and the high economic costs of implementing new technologies. Overcoming these challenges is essential to fully realizing the potential benefits of digitalization in the transportation sector.

In order to achieve the objective of the article, a set of recommendations has been formulated, which are outlined as follows:

#### • Enhancing Investment in Digital Infrastructure:

Governments and companies must collaborate to develop high-speed internet networks, particularly in rural and remote areas, and support the construction of necessary infrastructure to implement intelligent transportation technologies, such as IoT systems and 5G networks.

#### Developing Supportive Legal and Legislative Frameworks:

Establish unified global legislative policies to address issues related to data protection and privacy, while drafting laws to facilitate the adoption of autonomous vehicles and innovative digital technologies.

#### • Providing Economic Incentives to Support Digital Transformation:

Offer tax exemptions to companies investing in digitization and smart transportation, and allocate budgets to support innovation in the transportation sector, especially in developing countries.

# • Strengthening Public-Private Partnerships:

Encourage collaboration between governments and technology companies to develop sustainable and efficient solutions, leveraging international expertise to apply successful models, such as "Green Transport" initiatives in Europe and Asia.

# Focusing on Training and Capacity Building:

Establish training centers to equip workers with the technical skills necessary for operating digital systems and introduce educational programs focused on modern technologies such as Artificial Intelligence and data analytics.

# • Supporting Sustainable Transport Projects:

Invest in electric vehicles and renewable energy sources to reduce dependence on fossil fuels, and implement smart traffic management systems to alleviate congestion and emissions.

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