

Corporate Governance and Emerging Technologies: Legal and Ethical Dimensions

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Abstract

Emerging technologies including artificial intelligence (AI), blockchain, and big data analytics are transforming corporate operations and posing new challenges for corporate governance. This article examines how legal frameworks and ethical duties in key jurisdictions (the U.S., EU, India, etc.) are responding to technological disruption. Adopting a doctrinal approach, it analyzes statutes and regulations such as the U.S. Sarbanes Oxley Act, India's Companies Act 2013, the EU's Corporate Sustainability Reporting Directive (CSRD), and the General Data Protection Regulation (GDPR), alongside leading cases (e.g. SEC v. SolarWinds, the Facebook–Cambridge Analytica scandal, and the Uber data breach settlement). Author discuss how fiduciary duties of directors – the duty of care, loyalty, and oversight are being reinterpreted in the face of cybersecurity threats, AI decision making, and data privacy risks. The analysis finds significant gaps in current governance regimes: laws often lag behind fast evolving technologies, leaving ethical issues (like algorithmic bias or cybersecurity preparedness) to be managed within existing corporate governance structures that were not designed for them. We argue for a global, harmonized approach including clearer legal mandates for tech oversight, integration of ethics and technology expertise at the board level, and cross border cooperation to ensure that corporate governance keeps pace with innovation.

Keywords: Corporate Governance; Emerging Technologies; Artificial Intelligence; Blockchain; Cybersecurity; Data Privacy; Fiduciary Duties; Ethics; Sarbanes Oxley Act; Companies Act 2013; GDPR; CSRD.

Introduction

The rapid emergence of transformative technologies has fundamentally altered the landscape in which corporations operate. Innovations such as AI and machine learning, distributed ledgers (blockchains), the Internet of Things, and advanced data analytics offer unprecedented opportunities for efficiency and growth. At the same time, these technologies introduce novel risks and uncertainties that strain traditional corporate governance mechanisms Tallarita, R. (2023). Corporate directors and executives now face dilemmas ranging from overseeing AI driven decision making to safeguarding against cyberattacks and protecting stakeholder data. Recent high profile incidents – for example, the SolarWinds cyber breach, Facebook's entanglement with Cambridge Analytica, and Uber's cover up of a major data hack – underscore how failures to govern technology can lead to legal liability, reputational damage, and harm to stakeholders. These events have elevated technology governance from an operational concern to a board level priority.

Against this backdrop, this paper explores the legal and ethical dimensions of corporate governance in an era of emerging technologies. We adopt a doctrinal research methodology, examining how current laws, regulations, and case precedents address (or fail to address) technology related governance issues. Key jurisdictions are compared notably the United States, European Union, and India to provide a global perspective. The analysis spans several domains of technological impact: artificial intelligence, where autonomous algorithms challenge traditional notions of board oversight and fiduciary duty; blockchain and distributed ledgers, which promise greater transparency but also introduce decentralization that tests existing governance frameworks; cybersecurity and data privacy, which have rapidly become core concerns of corporate risk management and ethics; and data governance more broadly, including big data analytics and compliance with privacy laws like the GDPR. Throughout, the discussion emphasizes the intersection of law and ethics recognizing that legal compliance alone may not suffice for responsible tech governance, and that ethical principles (such as transparency, accountability, and fairness) are increasingly being codified into governance expectations.

The author begins with a review of literature and theory on how corporate governance is adapting to technological change. Next, we outline the current legal frameworks: for instance, how statutes like the Sarbanes–Oxley Act (SOX) in the U.S. and the Companies Act 2013 in India impose governance duties relevant to technology oversight, and how EU initiatives

like the CSRD and GDPR embed digital responsibility into corporate reporting and operations. We then examine case studies of governance failures and regulatory actions – including *SEC v. SolarWinds* (an unprecedented U.S. enforcement for cybersecurity lapses), the Facebook–Cambridge Analytica data scandal (a case of poor data governance leading to massive privacy violations), and Uber’s cybersecurity settlement (illustrating the consequences of non transparency and breach of stakeholder trust). In the analysis section, we critically evaluate gaps in current governance regimes in light of these examples: e.g. the lack of explicit requirements for boards to oversee AI ethics or cybersecurity in many jurisdictions, or the mismatch between global digital activities and fragmented national regulations. Finally, we propose recommendations for reform. These include the incorporation of technology expertise and ethics oversight in board structures, clearer legal standards for technology risk management, cross jurisdictional harmonization of governance norms, and proactive measures (such as ethics committees or AI audit requirements) to ensure that corporate governance evolves in step with technological innovation. This article aims to demonstrate that while emerging technologies pose challenges to corporate governance, they also present an impetus for legal systems and boards of directors to modernize governance frameworks. By drawing lessons from recent cases and comparative law, we seek to chart a path toward more resilient, ethical, and forward looking governance practices worldwide.

Literature Review

Scholars have increasingly turned their attention to the nexus of corporate governance and emerging technologies. A recurring theme in the literature is that technological disruption often outpaces the development of laws and governance practices creating what Gary Marchant famously termed a “growing gap” between emerging technologies and the law. This gap renders traditional governance tools less effective, thereby constituting a “wicked problem” for regulators and boards Tallarita, R. (2023). Marchant and others have observed that past waves of innovation (from biotechnology to nanotech) were largely governed in an ad hoc manner, adapting existing legal frameworks post hoc to new risks. Such reactive governance may be inadequate when facing modern AI or globally networked systems, which evolve quickly and carry potentially catastrophic risks that corporate governance was not originally designed to handle.

A body of work has emerged on how fiduciary duties of corporate directors apply in the context of new technology. Helleringer and Möslein (2023) argue that AI will heighten the board’s duty of care by expanding what it means to make an “informed” decision. They suggest that in a data rich, AI driven environment, directors may be expected to gather and understand far more information before making business judgments, potentially raising the bar for the business judgment rule’s protection if directors ignore readily available data analytics. Similarly, scholars have begun to explore whether boards have a duty to oversee and audit algorithms for biases and errors as part of their oversight obligations. Some suggest that a failure to properly oversee critical AI systems could be seen as a lapse in the duty of oversight (a subset of the duty of loyalty under Delaware’s *Caremark* doctrine). However, thus far courts have been hesitant to extend liability to directors solely for failing to anticipate technological risks absent a showing of legal violation. As Arlen (2025) notes, U.S. courts generally dismiss shareholder claims alleging that boards failed to implement adequate cybersecurity or AI oversight, because most tech deficiencies (e.g. weak cybersecurity) *do not per se violate* positive law. This highlights a gap: unless a company’s tech failures also involve a breach of law or fraud (for example, misleading disclosures), traditional fiduciary duty law provides limited recourse. Indeed, in the Delaware *SolarWinds* case, plaintiffs’ claims that the board failed to oversee cybersecurity were dismissed since cybersecurity itself wasn’t legally mandated, though regulators pursued the company for *misrepresentations* about its cyber controls.

Emerging technologies have also spurred discussion about the composition and expertise of corporate boards. It is increasingly argued that boards need “technological literacy” or even dedicated technology experts to effectively oversee areas like cybersecurity and AI strategy. Evans (2017) contends that every company will require effective technology oversight just to stay competitive, which in turn demands a deeper understanding of technology from board members than is common today. Some governance commentators propose adding a chief technology officer or a director with cybersecurity expertise to the board (sometimes informally dubbed a “cyber czar” on the board). Others caution that while expertise is needed, it must be balanced with independence noting that an overly technical board might lose the outsider perspective that is crucial for effective monitoring. A related debate concerns board processes: for example, whether boards should form specialized committees (e.g. a Technology and Ethics Committee) similar to audit or risk committees, to focus on digital governance issues. Large U.S. public companies have begun to address this by expanding the mandate of audit

or risk committees to include cybersecurity oversight, or by disclosing in proxy statements whether any director has cybersecurity expertise (a practice encouraged by the U.S. Securities and Exchange Commission (SEC) in recent guidance). In Europe, governance codes and regulators are likewise nudging boards toward more robust IT governance; for instance, Germany's corporate governance code was updated to recommend that boards regularly deal with technology strategy and cyber risks, and the 2018 UK Corporate Governance Code emphasizes the board's role in opportunity and risk assessment arising from emerging technology. Academic studies support these reforms: a recent study found that strong cybersecurity governance can even enhance firm value by building investor and stakeholder trust. In other words, there is a business case as well as a compliance case for boards to elevate their oversight of technology and data issues.

Another stream of scholarship focuses on ethical implications and the integration of ethics into governance frameworks. The rise of concepts like responsible AI and data ethics has led researchers to call for new governance mechanisms that extend beyond legal minimums. Papagiannidis *et al.* (2025), in a comprehensive review of responsible AI governance, note that while many organizations and governments have issued AI ethics principles, there is a lack of clarity on how to operationalize those principles in corporate governance structures. They propose conceptual frameworks for embedding ethical considerations throughout the AI lifecycle – from design to deployment and argue that boards should adopt structural, procedural, and relational practices to ensure AI systems align with a company's values and stakeholder expectations. Similarly, authors like Tallarita (2023) have observed that AI is stress testing the limits of corporate governance: currently, the responsibility for governing powerful AI systems falls to internal corporate processes and private ordering, which may be ill equipped to manage societal risks. Tallarita warns that core governance mechanisms might falter in controlling AI's potential downsides, and urges corporate law to evolve lessons specifically for AI oversight. Some commentators even introduce futuristic ideas of *non human* governance agents – e.g. algorithmic “artificial fiduciaries” that could assist or replace human fiduciaries. Li (2024) discusses the provocative concept of artificial fiduciaries, essentially AI agents programmed to fulfill fiduciary responsibilities (loyalty, care) in corporate management. Li suggests these could mitigate human agency costs and improve objectivity in corporate decision making, but also acknowledges that current corporate law does not recognize non human directors or officers and lacks mechanisms to hold an AI agent accountable. While largely theoretical at this stage, such ideas highlight how radically technology could alter governance paradigms, and how legal reforms might one day accommodate or reject such innovations.

In summary, the scholarly literature paints a picture of corporate governance in flux. Global governance principles are being reexamined: for instance, the long standing shareholder vs stakeholder debate is renewed in the context of technology should boards consider the interests of data subjects (customers), employees, and society when deploying AI or collecting data, as part of their duty to act in good faith? Many argue yes, aligning with the broader movement toward stakeholder governance and ESG (Environmental, Social, Governance) responsibility. Indeed, sustainability and tech governance are increasingly linked, as data privacy and AI ethics are now seen as components of corporate social responsibility. The literature review indicates that while some companies and jurisdictions are innovating in governance (through soft law guidelines, voluntary best practices, or incremental legal changes), significant gaps remain. The following sections will delve into how formal legal frameworks in major jurisdictions address emerging tech, and where those frameworks fall short, necessitating ethical leadership from boards and possible future reform.

Legal and Ethical Frameworks in Key Jurisdictions

United States: Sarbanes–Oxley, Securities Law, and Board Oversight

In the U.S., corporate governance duties related to emerging technologies are shaped by a combination of federal regulations and state corporate law. The Sarbanes–Oxley Act of 2002 (SOX), although enacted in response to financial scandals (Enron, WorldCom), indirectly set the stage for improved technology governance. SOX mandated stricter internal controls and auditing processes (Section 404) and charged audit committees of boards with overseeing financial reporting. In practice, this elevated the importance of IT controls and cybersecurity as part of internal control over financial reporting. Empirical research by Gordon *et al.* (2006) found that post SOX, companies significantly increased their voluntary disclosures about information security activities, indicating that SOX's emphasis on internal control accountability spurred greater board and management focus on cybersecurity and IT systems. In essence, while SOX does not explicitly mention “cybersecurity,” its requirements for accurate financial reporting and internal control have been interpreted to include safeguarding the information systems that process financial data. The SEC has reinforced this interpretation: for example,

the SEC's 2018 guidance on cybersecurity disclosure and its 2023 rules on cybersecurity incident reporting both flow from the principle that material cyber risks and incidents must be disclosed to investors tying cybersecurity firmly into the securities law domain.

Another pillar of U.S. governance is the fiduciary duty law under state corporate statutes (like Delaware's). Here, a landmark concept is the duty of oversight, famously articulated in *In re Caremark Intl.* (1996) and subsequent cases. Boards must make a good faith effort to implement reporting systems and controls to monitor the corporation's major risks – which today would include cyber risk and possibly AI related risks. However, as noted, courts have set a high bar for liability. A board's failure to prevent a cybersecurity breach does not automatically mean a breach of duty; shareholders must usually show the board “utterly failed” to implement any monitoring system or consciously ignored red flags (a *Caremark* claim). Even when companies suffer huge data breaches (as with *In re Facebook, Inc. Consumer Privacy User Profile Litig.* following Cambridge Analytica, or the *In re Capital One* cyberattack derivative suit), *Caremark* claims against directors have largely been dismissed. Only recently are we seeing cracks in that armor: In 2019's *Marchand v. Barnhill* (Del. Supreme Court), the court allowed an oversight claim to proceed against directors who ignored food safety risks, signaling that boards must monitor “mission critical” risks. By analogy, plaintiffs in *In re SolarWinds* (a shareholder derivative case following the 2020 SolarWinds hack) argued cybersecurity is mission critical for a software company like SolarWinds. While the initial *SolarWinds* derivative suit was dismissed, it raised novel arguments, and notably, the SEC took action on a parallel front. In *SEC v. SolarWinds Corp.* (S.D.N.Y. 2024), the SEC alleged that SolarWinds and its Chief Information Security Officer misled investors about the company's cybersecurity practices. The SEC's complaint essentially treated deficient cybersecurity as a securities fraud issue claiming the company overstated its cyber protections in risk factors and thus deceived the market. Although a court later dismissed parts of the SEC's case, the enforcement signaled a groundbreaking approach: using existing disclosure law to hold companies (and executives) accountable for technology governance failures.

Beyond SOX and fiduciary duty law, the U.S. has a growing patchwork of tech specific regulations. For instance, sectoral regulations like the Gramm Leach Bliley Act and New York's Department of Financial Services cyber rules impose security duties on financial institutions, and the California Consumer Privacy Act (CCPA) and successor CPRA create data governance obligations for companies handling consumer data. The Federal Trade Commission (FTC) has penalized companies for poor data security under its authority to police unfair or deceptive practices effectively setting a baseline expectation that boards ensure reasonable cybersecurity. One salient example is the FTC's 2018 settlement with Uber: Uber had concealed a 2016 data breach affecting 57 million users by paying hackers to keep quiet. When this eventually came to light in 2017, Uber faced investigations by regulators. The Uber case illustrates that transparency is an ethical and legal imperative: failing to notify stakeholders and authorities of a breach not only breached trust but also violated data breach notification laws, leading to liability. In sum, U.S. governance of technology relies on a mix of internal controls (with SOX acting as a catalyst), disclosure duties (SEC/FTC actions ensuring investors and consumers are informed of cyber risks and incidents), and evolving interpretations of directors' duties to encompass oversight of technological risk.

European Union: GDPR, CSRD, and Sustainable Governance

The European Union takes a more regulatory, top down approach to corporate responsibility for technology impacts, reflecting the EU's broader emphasis on stakeholder and social interests in corporate governance. A cornerstone is the General Data Protection Regulation (GDPR) 2016/679, in force since 2018, which imposes strict obligations on how companies collect, process, and protect personal data. GDPR is not a corporate governance code per se, but it has effectively elevated data governance to a board level concern. Under GDPR, companies (including boards of directors, by extension) face duties of accountability – they must implement data protection by design, conduct impact assessments for high risk data processing (such as AI profiling), and can be fined up to 4% of global turnover for non compliance. The Facebook–Cambridge Analytica scandal in 2018 underscored why such a law was needed: leading up to GDPR's implementation, it was revealed that Cambridge Analytica harvested data on 87 million Facebook users without consent to influence elections. European regulators responded forcefully – the UK's Information Commissioner's Office fined Facebook £500,000 (the maximum under pre GDPR law) and EU officials cited the scandal as a wake up call justifying GDPR's strict regime. One year later, GDPR fines began to roll in for big tech firms. GDPR has essentially created a legal duty of care for data: boards must ensure their companies have governance structures (data protection officers, breach response plans, etc.) to comply.

Research suggests GDPR prompted many U.S. companies to elevate data privacy to the board agenda as well, to avoid sanctions and preserve consumer trust. However, GDPR's focus is on compliance and individual rights, and as some scholars note, it provides principles but not "specific technical guidance" on implementation. This leaves boards with the challenge of operationalizing data ethics – bridging law with effective corporate practices – a gap often filled by adopting standards like ISO 27701 or NIST privacy frameworks.

Another major EU development is the Corporate Sustainability Reporting Directive (CSRD) 2022, which significantly broadens corporate disclosure and governance requirements on sustainability matters, including social and governance issues. The CSRD (which updates the Non Financial Reporting Directive) will require around 50,000 companies in the EU, and many foreign companies with EU operations, to report on environmental, social, and governance (ESG) factors in a standardized way. While primarily about sustainability (climate impact, human rights, etc.), the "governance" component explicitly encompasses how companies manage topics like business ethics and corporate culture, including data governance and anti corruption. Crucially, the CSRD embeds the concept of double materiality, meaning companies must report not only how sustainability issues affect the firm financially, but also how the firm's activities impact society and the environment. This two way materiality could, for example, force disclosure of how a company's AI use affects stakeholders (bias, employment, etc.) as well as how failing to manage cyber risks could financially impact the company. The CSRD also increases board responsibilities for oversight of sustainability reporting. Boards are expected to ensure the accuracy of sustainability information and integrate these issues into corporate strategy. As Ormazabal (2024) observes, implementation of CSRD will likely require boards to revise their governance structures, possibly appoint members or committees with sustainability and digital expertise, and to institute internal controls for non financial data similar to those long in place for financial data. In effect, the EU is moving toward treating ESG governance (which includes data privacy and digital responsibility) with the same rigor as financial governance. This represents a broader notion of corporate accountability – one that aligns with stakeholder theory and EU's socially conscious regulatory philosophy.

Additionally, the EU has pioneered specific tech governance regulations. Besides GDPR, there is the proposed EU AI Act, a comprehensive regulation (expected to be passed in 2024) that will impose governance requirements on AI systems based on risk level. For "high risk" AI (e.g. AI in recruitment, credit scoring, or safety critical systems), companies will have to conduct conformity assessments, ensure human oversight, and implement risk management measures. Although the AI Act assigns these responsibilities at the organizational level rather than explicitly to boards, its mandate will undoubtedly filter up to boardrooms as companies grapple with compliance and ethical deployment of AI. Likewise, the Digital Operational Resilience Act (DORA) 2022 for the financial sector requires banks and financial entities to have sound risk management for ICT (information and communications technology), including board approval of ICT risk frameworks. These examples illustrate how EU law often directly codifies governance practices for technology and operational risks, effectively compelling boards to engage.

From an ethical standpoint, EU corporate governance has traditionally been stakeholder oriented, and this ethos is evident in tech related governance too. The concept of "corporate digital responsibility" is gaining traction in Europe – the idea that companies have an ethical obligation to use digital technologies in ways that respect societal values (privacy, fairness, democracy). This is reflected in soft law instruments like the EU Ethics Guidelines for Trustworthy AI (2019), which, while not binding, have influenced companies to adopt AI ethics charters and even to establish AI ethics committees. Some EU countries are also moving on corporate governance codes: for instance, France's corporate governance code (AfeP MEDEF) now asks boards to consider the social and environmental consequences of their decisions, which arguably includes digital impacts.

In summary, the EU framework is characterized by proactive regulation and expanded director accountability for technology's societal effects. GDPR ensures data governance is a legal duty. The CSRD and related ESG frameworks are pulling issues like cybersecurity (as part of operational resilience) and digital ethics into mandatory reporting and oversight. While companies sometimes complain about the compliance burden, these regulations have the effect of standardizing best practices and forcing laggards to catch up (e.g., requiring even mid sized firms to formalize cyber risk management). The ethical dimension is baked into EU laws – protecting fundamental rights (privacy, non discrimination) and broader stakeholder interests is a regulatory priority, not merely voluntary philanthropy. That said, challenges remain, such as ensuring that reporting translates to real action (avoiding greenwashing or "ethics washing" with AI). Also, the EU's

prescriptive rules might prompt a checkbox approach; truly building ethical technology governance likely requires corporate culture change, which law can only partially induce.

India: Companies Act 2013, SEBI Governance Codes, and Evolving Norms

Indian corporate governance has undergone significant reform in the past decade, notably with the enactment of the Companies Act, 2013. The Act modernized many governance provisions and introduced explicit duties for directors (Section 166) to act in good faith, in the best interests of the company, its employees, shareholders, community, and for protection of the environment. These broad duties arguably encompass ethical considerations relevant to technology (for instance, one could argue that misusing customer data would breach the duty to act in the company's long term interest and to foster community confidence). However, India's statutory law does not yet directly address emerging technologies in corporate governance – there are no specific provisions on AI, cybersecurity, or digital oversight in the Companies Act. As Panda (2025) notes, the Act is “*silent on the explicit uses of AI*” or the notion of non human directors. The law assumes directors are human and personally accountable, which raises questions if companies were to use AI in decision making. For example, Chapter XI of the Companies Act (which deals with the appointment, qualifications, duties of directors) makes no mention of technology apart from allowing board meetings via video conferencing. Thus, while the Act emphasizes good governance, risk management and fraud detection as part of board responsibilities, it does not prescribe how boards should oversee technological risks or innovations. This regulatory gap is increasingly discussed in Indian scholarship. Reddy (2025) highlights that advanced AI could “amplify or even replace human decision making in corporate governance,” potentially subverting core concepts of director accountability under the Act. For instance, if an AI system recommends strategic decisions, who is liable if those decisions go awry due to algorithmic bias or error? The current law offers no clear answers, meaning existing doctrines (like directors' fiduciary duties and the business judgment rule) would have to be applied by analogy.

Despite the lack of tech specific statutory mandates, India's regulatory bodies and stock exchanges have taken steps to guide corporate governance of risk and information. The Securities and Exchange Board of India (SEBI) has implemented corporate governance requirements through the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and earlier Clause 49 of the listing agreement. These require listed companies to have risk management frameworks and to disclose significant risks. Cybersecurity can fall under this rubric. In 2019, SEBI also mandated top 1000 listed entities to have a Risk Management Committee, which often covers IT and data risks. Additionally, India's CERT In (the national cyber emergency agency) has guidelines for organizations on cybersecurity best practices and breach reporting (with specific sectors required to report incidents). While not corporate law, such guidelines push boards to pay attention to cyber resilience.

Data protection is another area of focus: India is on the cusp of enacting a comprehensive data protection law (the Digital Personal Data Protection Act, 2023 was passed by Parliament in August 2023). This law, once in force, will create legal obligations similar to GDPR in some respects. Companies will need to appoint Data Protection Officers and implement safeguards, which implicitly becomes a governance issue for company leadership. Boards of Indian companies that handle large volumes of personal data (e.g., in IT services or e commerce) will thus shoulder new oversight responsibilities to ensure compliance with data principles like consent, purpose limitation, and data security. Notably, India's approach to enforcement and penalties (significant fines for data breaches) could drive home to boards the ethical necessity of protecting user data failing which, they risk not only legal penalties but loss of public trust.

It's worth mentioning that Indian corporate governance has always had a strong ethical undercurrent, influenced by concepts like trusteeship and the importance of not just shareholders but all stakeholders. The Companies Act, 2013 itself, in Section 166, requires directors to consider the interests of employees, community, and environment; a broader mandate than Delaware's shareholder focus. This could provide a basis for arguing that directors must oversee how emerging technologies affect those stakeholders. For instance, if a company deploys AI in ways that could harm customers (say, biased lending algorithms) or automate jobs (impacting employees), an argument could be made that the board's duty of good faith and responsible conduct requires them to weigh those outcomes. In practice, however, enforcement of such broad duties is rare; they serve more as guiding principles.

Indian jurisprudence on tech governance is nascent. There have been some cases around cyber fraud where courts looked at whether company controls were adequate, and cases of data breach or misuse (e.g., the case involving WhatsApp's privacy policy changes reaching the Indian Supreme Court). While not directly about corporate boards, the judiciary's stance is increasingly pro accountability. For example, India's Supreme Court recognized privacy as a fundamental right in *K.S. Puttaswamy v. Union of India* (2017), which has downstream effects on corporate handling of data. We might anticipate that, as data protection law comes into effect, regulators like the Data Protection Board (to be established under the new Act) will investigate major incidents, and that could implicate corporate governance (similar to how the FTC in the U.S. scrutinized Uber's executives in the breach cover up).

Finally, India's Ministry of Corporate Affairs and professional bodies have begun to emphasize digital governance in guidance documents. The Institute of Company Secretaries of India (ICSI) has published advisories on "Governance in the Digital Era," urging company boards to be proactive about cybersecurity, digital literacy, and even the potential of using AI tools in governance processes. These are not binding, but they reflect an evolving consensus that Indian companies must integrate technology considerations into their governance models. As a developing economy with a huge tech sector, India faces unique stakes: its IT companies are global service providers (so they must meet global standards like GDPR), and its domestic market is experiencing digitization (e.g., fintech, e governance) at a rapid pace. Thus, Indian corporate governance is at a turning point moving from traditional concerns (like promoter dominance, related party transactions) to also grapple with how boards ensure ethical and effective use of technology in their companies. Scholars like Panda and Reddy underscore that Indian law is adequate in outlining directors' general duties (honesty, due care, etc.), but specific mechanisms (for instance, can an AI be a "director" under law? How to assign liability for automated decisions? How to ensure algorithmic transparency under fiduciary duties?) remain unaddressed and ripe for regulatory or judicial clarification. This is an area to watch as India possibly updates its laws or listing rules in the near future to keep up with the global trend.

Case Studies: Governance Failures and Legal Responses

SolarWinds: Cybersecurity Oversight and Regulatory Action

The SolarWinds incident refers to a massive cyber breach disclosed in December 2020, in which hackers compromised SolarWinds Corp.'s software and through it penetrated numerous government and corporate networks. From a corporate governance perspective, SolarWinds became a test case for how regulators and courts address a company's failure to manage cybersecurity. Internally, reports indicated that SolarWinds had glaring security lapses (such as weak password practices and failure to act on security warnings) prior to the breach. Shareholders filed derivative lawsuits against the board, claiming the directors breached their duty of oversight (a *Caremark* claim) by not implementing sufficient cybersecurity monitoring. As mentioned earlier, the Delaware court dismissed those claims, essentially because cybersecurity, however vital, was not subject to a specific legal mandate and plaintiffs could not show the directors acted in bad faith – the company simply had a bad outcome, which under *Caremark* is not enough for liability.

However, the story did not end there. The U.S. SEC launched an enforcement investigation, resulting in an action against SolarWinds and its then CISO in 2023. The SEC's theory was novel: it charged that SolarWinds had misled investors by making false and inadequate disclosures about its cybersecurity. Specifically, the company's SEC filings had generic risk statements about possible cyber incidents but, according to the SEC, failed to disclose known weaknesses and ongoing attacks and touted its security quality in ways that were materially misleading. This enforcement essentially treated *cybersecurity governance* as part of securities law compliance: companies must truthfully disclose significant cyber risks and incidents. The SEC also charged that internal control failures (like not having proper access controls) violated the requirement under SOX to maintain effective internal controls. In February 2024, a federal court ruling on a motion to dismiss did narrow the SEC's case (dismissing some fraud claims for insufficient pleading of intent), but notably the case signaled that regulators expect boards and executives to proactively oversee cyber risks and be transparent about them. SEC Commissioner statements around the case emphasized that cybersecurity is now a core governance issue and that misleading stakeholders – whether customers or investors – about one's cyber readiness can amount to fraud.

The fallout from SolarWinds for the governance community has been significant. Many companies re-examined their own cyber oversight. Boards have begun asking tougher questions: Do we have the right expertise in house? Are we getting

regular cyber risk briefings? What would we disclose to investors if a major breach occurred – and are we prepared to do so timely? The case also invigorated discussions about personal liability for executives. While the SolarWinds CISO was charged (a rare instance of an individual being held accountable by SEC in a cyber case), it echoed a contemporaneous event: the prosecution of Uber’s former Chief Security Officer, Joe Sullivan, who in 2022 was convicted in the U.S. for actively covering up Uber’s 2016 breach. Taken together, these incidents broadcast a clear message: covering up or glossing over cybersecurity failures is unacceptable, and both companies and individuals may face legal consequences. For corporate boards, an implication is that they must foster a culture of transparency and compliance – ensuring that management reports cyber issues upwards and that disclosures are accurate. Ethically, the SolarWinds case underscores how lapses in governance (like not prioritizing security upgrades or ignoring IT department warnings) can cascade into national security issues (since government agencies were compromised) and investor harm (SolarWinds’ stock plummeted). Thus, cybersecurity governance is not just IT hygiene; it is a fiduciary and ethical obligation to protect the company’s assets, business partners, and the wider ecosystem.

Facebook and Cambridge Analytica: Data Governance and Fiduciary Duties

The Facebook–Cambridge Analytica scandal exposed a profound failure of data governance and corporate oversight with global repercussions. In 2018, it emerged that Cambridge Analytica, a political consulting firm, had harvested personal data from millions of Facebook users through a quiz app and then used that data to profile and micro target voters in election campaigns (including the 2016 U.S. presidential election), all without proper consent. Facebook’s leadership (specifically Mark Zuckerberg and Sheryl Sandberg) faced intense scrutiny for how this was allowed to happen under their watch. From a governance standpoint, Facebook’s board was also criticized for seemingly being caught flat footed by a massive privacy breach happening within the company’s platform. An independent assessment by the UK Parliament later called Facebook’s governance “digital gangsters” for prioritizing revenue growth over users’ privacy.

Legal responses to the scandal were swift. In the U.S., the FTC investigated and in July 2019 imposed a record breaking \$5 billion penalty on Facebook for privacy violations, as part of a settlement that also mandated new governance structures at Facebook. Notably, the FTC order required Facebook to create an independent privacy committee on its board of directors, remove unfettered control by Zuckerberg over privacy decisions, and have regular third party audits of its privacy program. This was a striking example of a regulator directly reforming a company’s governance to address ethical lapses. As Hu (2020) observes, however, some critics felt the FTC’s settlement still did not fully hold leadership accountable or address the root causes of the data misuse for instance, it did not force an admission of liability or significantly limit data collection practices beyond requiring consent and oversight. In the UK and EU, regulators also took action: the UK ICO fined Facebook (the maximum £500,000 under old law) and the EU Parliament held hearings, using the case to underscore the importance of GDPR, which came into effect shortly after the scandal broke. GDPR’s introduction of strict consent rules and data subject rights can be seen as partly a reaction to prevent exactly the kind of opaque data sharing that occurred between Facebook and Cambridge Analytica.

From a fiduciary perspective, the Cambridge Analytica case raises questions about the duty of loyalty and oversight in safeguarding user data. While Facebook’s shareholders did not successfully sue the board (perhaps because the stock rebounded and they couldn’t easily prove harm to the company, ironically), the reputational fallout was immense. One could argue that Facebook’s board failed in its duty of care by not having adequate systems to monitor third party app developers’ access to data – an oversight failure akin to Caremark’s paradigm of “allowing a mission critical compliance failure.” User trust and the company’s public goodwill were clearly mission critical assets that were compromised. Moreover, Facebook’s board arguably failed the broader stakeholder obligations: the incident harmed not just shareholders but users (privacy invasion) and even democratic institutions (election interference). In jurisdictions with stakeholder governance principles (like in India or under evolving ESG norms), such a failing could be interpreted as a breach of the ethos if not the letter of directors’ duties. Indeed, one outcome is that many companies (including Facebook) have since adopted data ethics frameworks, hired Chief Privacy Officers who report to top management or the board, and instituted more rigorous review of how data is shared or sold.

The Cambridge Analytica saga underscored how transparency and accountability are core ethical values that need to be embedded in corporate data practices. Facebook had policies on paper to prevent misuse of data, but they were not effectively enforced – illustrating a gap between formal governance (policies) and effective governance (implementation

and culture). Studies in its aftermath highlighted that ambiguous privacy policies and lack of clear disclosures contributed to the incident. Ethically, the case became a touchstone for advocating that corporations have a *duty of candor* to users about data practices (similar to a fiduciary concept, as if companies hold personal data in trust). While not a legal fiduciary duty yet, some have argued for treating certain data relationships in fiduciary terms – an idea that has surfaced in academic proposals that internet platforms should owe duties of loyalty and care to their users' data. This has not been enacted, but as the public and regulators demand more ethical handling of AI and data, boards may voluntarily move toward quasi fiduciary stewardship of user data as part of corporate social responsibility.

In conclusion, the Facebook–Cambridge Analytica case serves as a cautionary tale that strong corporate governance of data is essential. Its lessons include: ensure robust oversight of any third party partners or developers with access to data; integrate privacy risk considerations into product design and board risk reviews; and maintain an ethical culture where “could we do this?” is always balanced with “should we do this?” in using people's data. Importantly, it also showed that when governance fails, regulators can and will step in aggressively – restructuring boards, imposing ongoing compliance monitors, and levying enormous fines to realign corporate incentives with the public interest. Boards worldwide took note that data privacy is not just a compliance box to tick, but a strategic and ethical imperative that can determine a company's fate.

Uber: Ethics, Transparency, and Accountability in Cyber Crisis Management

In October 2016, Uber Technologies, Inc. suffered a breach in which hackers stole data on approximately 57 million riders and drivers, including names, email addresses, and driver's license numbers. Uber's response became a case study in poor governance: rather than disclosing the breach to affected individuals and regulators (as required by law in many jurisdictions), Uber executives, under the direction of the then CEO Travis Kalanick and Chief Security Officer Joe Sullivan, paid the hackers \$100,000 under the guise of a “bug bounty” to keep the incident quiet and falsely had them sign NDAs claiming no data was taken. This secret persisted until late 2017, when Uber's new CEO revealed the truth. The cover up arguably did more damage than the breach itself, from a trust and governance standpoint. It illustrated a gross failure of ethical leadership and transparency at the highest levels of the company.

Legally, Uber's concealment violated breach notification laws across U.S. states and in other countries. The outcome was a \$148 million settlement in 2018 with attorneys general of all 50 U.S. states and DC – the largest multi state data breach settlement at that time. Uber also reached an expanded settlement with the U.S. FTC, since it was already under an FTC consent order for a prior 2014 breach (making the 2016 cover up an egregious breach of FTC's trust). The new FTC agreement imposed measures similar to Facebook's: Uber had to implement a comprehensive privacy program with regular audits, and its executives had to certify compliance annually. In a rare turn, the case also led to personal accountability: Uber's former Chief Security Officer Sullivan was criminally charged by U.S. federal prosecutors for obstruction of justice and misprision of a felony for his role in hiding the breach from authorities. In 2022, a jury convicted him – a landmark conviction because it was perhaps the first time an executive was held criminally liable for decisions made during a cyber incident response.

From a corporate governance perspective, the Uber incident demonstrates how tone at the top and corporate culture directly influence crisis management. Uber at the time was notorious for its “grow at all costs” culture, set by Kalanick, which often flouted rules. The board of Uber, which was embroiled in its own governance tussles in 2017, may not have even been informed of the breach until it became public. This points to a breakdown in internal reporting: management did not escalate a critical issue to the board, possibly out of fear or assumption that leadership condoned a cover up. Such an environment indicates a lack of effective internal controls and a deficient compliance culture – precisely the kind of governance failure that SOX and other frameworks try to prevent in financial reporting contexts, but here in the context of cybersecurity.

Ethically, Uber's concealment violated fundamental duties to stakeholders: duty to customers and drivers to inform them so they could protect themselves (e.g., watch for fraud), duty to regulators to follow the law honestly, and duty to the company's reputation and shareholders to not incur greater long term harm. Indeed, when the breach and cover up were revealed, it severely damaged Uber's credibility, possibly delaying its IPO and contributing to Kalanick's ouster. The episode has since been used in training and literature as a “what not to do” example. It reinforces that in crises, ethical governance means being forthright and accountable. Boards now often insist on having an incident response plan that

includes immediate notification to a board committee or the full board when a material breach occurs, to avoid management making unilateral (and potentially unethical) decisions.

One might view the Uber case through the lens of fiduciary duty of loyalty: Did Uber's management act in the best interest of the company by hiding the breach? In the short term they thought yes (avoiding bad press), but in hindsight it clearly was detrimental. If shareholders had sued the board for failure of oversight, they might allege the board didn't ensure an effective compliance system for data security and legal compliance. However, Uber was (and is) not a public company at the time (it was private until 2019), so different governance norms applied and the main accountability was through the venture investors and the new CEO who cleaned house.

Importantly, the case triggered changes beyond Uber. It contributed to the push for more stringent breach notification laws and greater emphasis that boards must oversee not just prevention of cyber incidents, but also how management responds when one occurs. Regulators like the SEC have since proposed requiring public companies to disclose material cyber incidents within 4 business days – a rule influenced by the concern that companies might otherwise delay disclosure (as Uber did) to the detriment of investors and users (Arlen, J. (2025).. If such rules had existed and Uber were public, the cover up would itself have been a securities law violation.

In conclusion, Uber's cybersecurity saga underscores the interplay between ethical governance and legal compliance. Transparency, honesty, and prompt action are ethical imperatives that align with long term corporate interest. When leaders deviate from those principles, they not only risk legal sanctions but also erode the trust that companies depend on. The Uber case has become a rallying point for advocates of integrating ethics at the core of corporate governance – for example, by having a Chief Compliance or Ethics Officer with direct reporting lines to the board, ensuring that in moments of truth, ethical considerations are not overridden by short term thinking. Boards are increasingly aware that how a crisis is handled can define the company's reputation far more than the fact that a crisis occurred, and thus crisis governance is a key component of their oversight role.

Analysis: Gaps and Challenges in Current Governance Regimes

The case studies and comparative framework above reveal several critical gaps in current corporate governance regimes when confronted with emerging technologies. Here, we synthesize those gaps and analyze their implications, while considering how legal and ethical norms might evolve to address them.

1. Reactive Law vs. Proactive Technology: A consistent pattern is that law and regulation tend to *lag* behind technological innovation. Most jurisdictions rely on broad, technology agnostic duties (like fiduciary duties or general risk disclosure requirements) to cover new issues. This has limits. For example, Delaware law's reluctance to impose liability for failed cybersecurity oversight (absent an outright law violation) creates a grey zone where a company can be dangerously insecure yet directors face little accountability unless they lie about it. Similarly, AI deployments that might systematically discriminate or cause harm are not directly addressed by corporate law; only if they trigger existing anti discrimination or consumer protection laws do they get reined in. This reactive posture means governance failures often become evident only after a scandal, as seen with Cambridge Analytica prompting GDPR enforcement, or Uber's cover up prompting stricter breach laws. The challenge for governance is how to anticipate and mitigate technology risks proactively in the absence of explicit legal instruction. Here, ethical leadership and industry best practices must fill the void. Frameworks like the OECD's AI Principles or voluntary initiatives (e.g., bank consortiums sharing cyber threat information) play a role, but adoption is uneven. One positive development is the use of "soft law" and standards (as Marchant & Wallach (2015) discuss) – codes of conduct, ISO standards, certification programs – to guide corporate behavior in emerging tech (Arlen, J. (2025).. However, soft law lacks teeth unless integrated into regulatory or governance assessments.

2. Fragmentation and Jurisdictional Divergence: Our global perspective shows divergent approaches – the U.S. leaning on internal governance and disclosure, the EU on detailed regulation, India somewhere in between with principles but nascent enforcement. This creates complexity for multinational companies: a tech practice acceptable under lax U.S. regulation might violate EU law. For instance, facial recognition deployment by a company's U.S. stores may be legal in the U.S. (depending on state laws) but runs afoul of EU privacy law if tried in European stores. Governance has to navigate these differences, often defaulting to the highest standard to avoid reputational risk. It points to a need for harmonization or at

least mutual recognition. Efforts are underway (e.g., G7 and G20 discussions on AI governance, or interoperability between GDPR and other countries' privacy laws), but until more alignment is achieved, corporations will face inconsistent expectations. This can also create loopholes – companies might exploit weaker jurisdictions to pilot questionable technologies (e.g., launching a new fintech product in a country with minimal AI regulation). Ethical governance would counsel against such arbitrage, but without global rules, enforcement is tricky.

3. Board Expertise and Awareness: A glaring gap in many boards is insufficient expertise in technology. Studies have found that a large percentage of corporate directors rate their understanding of AI or cybersecurity as inadequate. This expertise gap impedes effective oversight – one cannot oversee what one does not comprehend. While boards can hire outside advisors, that's no substitute for fluency in the issues. Progress is happening: more boards are recruiting directors with tech backgrounds (CIOs, CTOs, cybersecurity chiefs) and offering training. The SEC's proposed rules even force disclosure of a board's cyber expertise (though not mandating having one). Nasdaq has toyed with the idea of guidelines for board tech expertise similar to financial experts for audit committees. This area is ripe for reform: one recommendation could be for listing standards or governance codes to explicitly recommend or require boards to have at least one director with technology/cybersecurity expertise, or regularly educate the board on emerging tech trends. The ethical dimension is that a board has a duty of competence as part of duty of care – as the business environment changes, maintaining competence means learning about new material risks (like digital risks). Not doing so arguably falls short of the diligence expected of fiduciaries in modern times.

4. Integrating Ethics into Governance Structures: Currently, ethics oversight in corporations is often siloed (compliance departments, ethics officers) and may not have a direct line to the board. The cases we discussed (Uber, Facebook) might have been mitigated if a strong ethical voice had been present in decision making circles. A gap is the lack of formal mechanisms for boards to oversee ethical considerations of technology deployment. Many boards have Audit, Risk, Compensation, Nomination committees but few have Ethics or Technology Ethics committees. One proposal is to establish a Technology Ethics Committee at the board level to review proposed high risk tech initiatives (AI models affecting customers, use of surveillance tech, etc.) and advise on ethical implications in tandem with business strategy. Alternatively, expanding the mandate of existing committees (e.g., risk committee) to explicitly include ethical risks and ESG impacts of technology could achieve similar goals. This ties into the concept of "ESG governance" – as companies treat social impact as part of governance, digital ethics should be considered a social impact. Some leading companies have created *advisory councils* for AI ethics (often external experts guiding internal teams). While not a substitute for board responsibility, these councils can inform the board and lend credibility that the company is self regulating responsibly. The gap, however, is such efforts are voluntary and often arise after a public failure. One recommendation is for regulators to incentivize or require certain governance processes for tech ethics – for example, regulators could say that having an independent AI ethics board or conducting algorithmic impact assessments counts as a mitigating factor in enforcement, encouraging firms to adopt them.

5. Accountability and Enforcement Mechanisms: Who is held accountable when technology governance fails? In traditional finance governance, accountability is clear: CEOs/CFOs sign off financials (with personal liability under SOX), auditors provide assurance, and independent directors on audit committees are watchdogs. For technology governance, there is less formalized accountability. Chief Information Security Officers (CISOs) or Chief Data Officers often are several rungs below the CEO and may not even regularly brief the board. When a breach or scandal happens, these officers can be scapegoated (fired or, as with Uber, even prosecuted) but ultimate accountability should lie with senior executives and the board for providing the resources and tone from the top. We see regulatory trends addressing this: financial regulators now require executive responsibility for cyber risk (e.g., New York's Department of Financial Services cyber regulation requires a senior officer to certify compliance). The recent U.S. SEC rules (2023) also require boards to disclose how they oversee cyber risk and management's role, implicitly nudging companies to designate clear responsibility at the top. Still, a gap persists in director liability: It remains exceedingly difficult to hold directors liable for failing to oversee tech risks (the Caremark standard). Some scholars (e.g., Jennifer Arlen in her 2025 article) suggest expanding theories of liability for oversight when misleading disclosures are involved (Arlen, J. (2025).), but that addresses only part of the issue. Perhaps legislative action could explicitly list neglect of cybersecurity or data protection duties as grounds for director liability (though that may discourage board service). Alternatively, empowering regulators to penalize companies (not individuals) and requiring that those penalties hit directors/executives in the pocket (through clawbacks or bonus malus provisions when

tech governance failures occur) could enhance accountability. Ethically, the notion that leaders should be accountable for technology harms caused or not prevented on their watch is gaining traction, akin to how we treat environmental harms. This could translate into future legal doctrines of “duty of technology care” or specific codified responsibilities for corporate officers.

6. Stakeholder Voice and Rights: Another gap in governance is the lack of formal integration of stakeholder perspectives (beyond shareholders) in overseeing technology. When AI or data practices may adversely affect consumers or communities, those stakeholders typically have no direct voice in governance aside from ex post litigation or public protest. Progressive ideas in governance suggest having advisory panels of customers or ethicists feed into board deliberations, or making certain data uses subject to stakeholder committee approval (e.g., a data ethics committee with community representatives). While these are unconventional, they echo developments in fields like healthcare (hospital boards including patient advocates) and could bolster the ethical grounding of tech decisions. Additionally, giving stakeholders legal standing in some situations (for example, enabling data subjects to sue directors for gross mismanagement of data, akin to derivative suits or a class action right) would up the ante for boards to take those interests seriously. We are not there yet, and corporate law remains shareholder centric in enforcement. But the ESG movement and concepts like “triple bottom line” suggest that in the court of public opinion and long term success, stakeholder governance is wise. The gap is that current fiduciary duty laws in the U.S. and many jurisdictions do not explicitly allow consideration of, say, privacy rights of users except insofar as they indirectly affect shareholder value. The EU’s model, by enforcing those rights through external regulation (GDPR), bypasses the board to some extent. A more integrated approach might be to explicitly amend directors’ duties to include certain stakeholder considerations (some countries have constituency statutes, though they are optional). India’s law, as noted, lists community and environmental interests – so one could argue Indian directors already have a duty to consider, say, the social ramifications of AI bias (as an aspect of community). The key challenge is operationalizing that high level mandate into concrete boardroom practices.

7. Adaptability and Continuous Learning: A subtler gap is the agility of governance structures. Technologies change fast – governance mechanisms, like board reporting processes or annual risk reviews, might be too slow. One example is the rapid rise of generative AI (e.g., ChatGPT in 2023); many boards had not even contemplated AI policies when this technology suddenly was being adopted by their firms or employees. Governance needs to become more forward looking. This might entail boards engaging in “futures thinking” – dedicating time to brainstorm scenarios of technology disruption and how to respond – or having a standing technology advisory council that keeps the board informed of emerging trends. Very few companies have something like a Technology & Innovation Committee on the board (some large tech companies do, ironically, while many non tech firms do not). This is a gap for companies in every sector, as all are now tech dependent. Bridging it might involve formalizing such committees or rotational deep dives (each quarter the board focuses on one disruptive tech topic). The concept of dynamic governance – the board’s ability to pivot and address new issues – is crucial. Regulators might encourage this by requiring disclosure of how boards keep pace (maybe an index of board tech readiness). Investors could also drive it: institutional investors are increasingly asking companies about cyber risk oversight and AI ethics (especially ESG focused funds). Market pressure can thus complement regulation to close governance gaps.

In analyzing these gaps, it becomes clear that technology has altered the risk and value landscape for corporations, and governance must evolve accordingly. The old compliance checklists and internal controls frameworks (geared toward financial reporting and agency costs between managers and owners) must be updated to include digital and ethical agency costs – e.g., managers deploying AI in ways that yield short term gains but long term societal backlash, or failing to invest in security because it’s a cost center, thereby externalizing risk onto customers. Current regimes only partially address these, often after damage is done. Yet, many challenges remain, including balancing innovation with control. Boards and regulators must be careful not to stifle beneficial innovation with overly rigid governance – a risk pointed out by those cautious about heavy AI regulation. The goal is “governance for innovation”, meaning establishing trust and guardrails so that innovation can flourish sustainably. Companies with strong governance may actually innovate *more*, because they manage risk and stakeholder trust better (for instance, a company known for data ethics may face less public resistance when launching a new data driven service).

In summary, the analysis indicates that while current governance regimes have made strides, they are often one step behind technological realities. Closing that gap will require elevating the importance of technology and ethics in governance equal

to that of financial integrity. In the next section, we outline concrete recommendations to achieve a more integrated and future proof governance model.

Conclusion and Recommendations

Emerging technologies have upended traditional corporate governance, expanding the scope of risks and ethical considerations that boards and executives must manage. Our review of legal frameworks (in the U.S., EU, India, and beyond) and case studies (SolarWinds, Cambridge Analytica, Uber) highlights both significant progress and persistent gaps in aligning governance with the digital age. In conclusion, we find that while baseline duties of care and loyalty can *theoretically* encompass oversight of AI, cybersecurity, and data use, in practice more explicit guidance and structural reforms are needed to ensure corporations act responsibly and transparently with these powerful technologies. Below, we offer a set of policy and governance recommendations to strengthen corporate governance in the face of technological disruption:

1. **Codify Technology Oversight Responsibilities:** Legislatures and regulators should consider updating corporate governance codes and laws to explicitly incorporate oversight of key technological risks. For example, corporate laws or listing rules could mandate that boards regularly review cyber risk and data privacy risk, similar to how financial risk is mandated. The SEC's recent rules requiring disclosure of cyber expertise on boards are a step in this direction; other jurisdictions (and stock exchanges) could emulate or even require a minimum level of digital expertise or training for boards. India's Companies Act or SEBI guidelines, for instance, could be amended to prescribe that audit or risk committees include technology oversight in their charter. By making tech oversight an expected part of fiduciary duty, directors will be more accountable. As a parallel, incorporating cybersecurity and AI governance into annual reporting (the way CSRD will for EU firms) creates pressure on boards to treat those issues with the gravity of financial reporting. Over time, this could evolve into a doctrine of "duty of digital care", as a natural extension of the duty of care in company management.

2. **Enhance Board Composition and Knowledge:** Boards should pro actively recruit directors with backgrounds in technology, cybersecurity, or data ethics. A diversity of expertise ensures robust discussion and informed decision making. Short of new appointments, boards can engage external advisers (forming an advisory tech panel) to attend meetings and challenge management on tech topics. Regular education sessions are vital: just as boards undergo financial literacy training, they should receive ongoing training in emerging tech and associated regulations. National director institutes and business schools can develop certification programs for "Digital Director" competence. Policy could encourage this – for example, governments or stock exchanges might sponsor director tech education initiatives. The goal is to eliminate the knowledge asymmetry between management (which may be tech savvy) and non executive directors. When directors understand technology, they are better equipped to ask tough questions and foresee second order effects of deploying new systems (such as ethical pitfalls or security vulnerabilities).

3. **Strengthen Internal Governance Structures for Ethics:** Companies should integrate ethics oversight into their governance structure. This could take the form of a Board Ethics or Technology Committee responsible for supervising how AI, data, and other technologies are used in the business in line with the company's values and stakeholder commitments. If creating a new committee is not feasible, boards should expand the mandate of the Risk Committee (or equivalent) to explicitly include technology ethics and responsibility. Furthermore, management level ethics committees (inclusive of cross functional leaders – tech, legal, HR, etc.) can feed into board discussions. We also recommend appointing a Chief Ethics and Compliance Officer (or elevating that role) who has direct access to the board or Audit Committee. This officer would ensure that concerns about, say, a machine learning model's fairness or a plan to monetize user data are raised at the highest level *before* decisions are finalized. Embedding ethics in this manner creates a "check and balance" against purely profit driven tech deployments that could backfire. It also helps institutionalize the consideration of stakeholder impacts as part of decision making (e.g., requiring an ethics sign off alongside the business case for a new AI project).

4. **Implement Robust Disclosure and Transparency Regimes:** Transparency is a powerful tool for governance. Regulators should enforce – and companies should embrace – greater disclosure around technology governance. This includes disclosures to investors (e.g., in annual reports, discuss the board's oversight of AI strategy, cybersecurity measures, and perhaps data breach history and responses) and disclosures to consumers (clear privacy policies, algorithmic transparency reports). By making governance processes visible, companies are held to account in the public eye. For example, a company

that annually reports how it handles user data and addresses privacy complaints can build trust, akin to how publishing financial statements builds investor confidence. Regulators like the SEC and their counterparts in other countries could require that significant cyber incidents or AI related risks be promptly disclosed (the SEC's cyber incident 4 day rule is an example). The EU AI Act is poised to require transparency for high risk AI systems; companies can prepare by establishing internal dashboards and documentation of their AI systems, which can be reviewed by the board and shared with regulators upon request. In sum, enhancing transparency aligns with ethical norms of honesty and with legal norms of disclosure, reinforcing each other.

5. Foster Harmonization and Global Standards: Given the borderless nature of technology, international coordination on governance standards is crucial. Policymakers should work through bodies like the OECD, G20, and Financial Stability Board to develop harmonized principles for corporate digital responsibility. The OECD's updated Principles of Corporate Governance (2023) already highlight the importance of sustainability and resilience; the next iterations could explicitly reference digital governance. A concerted effort could be made to align terminology and expectations – for instance, a common definition of what constitutes “material” cybersecurity information for disclosure, or consensus on baseline AI ethical principles that corporations should follow (transparency, human oversight, accountability). Such standards could then be mirrored in national codes. Even without formal treaties, industry consortia can create self regulatory standards – for example, a global Cybersecurity Oversight Maturity Model for corporate boards, or an AI Ethics Certification for companies – that can influence behavior. Companies that adhere can be favorably recognized by investors and insurers (cyber insurance companies, for example, might give premium discounts if a firm demonstrates top tier governance practices). Over time, soft standards often pave the way for hard law, so this harmonization can seed future regulation that is more uniform internationally, reducing compliance burden while raising the floor on governance quality.

6. Clarify Liability and Incentives: To close the accountability gap, legal systems should clarify consequences for gross governance failures in tech. This does not necessarily mean threatening well meaning directors with lawsuits for every breach, but setting clearer thresholds. For instance, legislatures could consider provisions that if a company egregiously misrepresents its data security (as in SolarWinds) or willfully ignores a known AI risk that causes public harm, regulators can impose fines on the corporation and require governance changes (like mandated board committee formation, removal of specific officers, etc.). Another innovative approach is the use of fiduciary esque duties in data protection law: some privacy scholars suggest imposing fiduciary duties on companies holding personal data, which would legally compel loyalty and care toward users' data interests. While not enacted yet, elements of this idea appear in regimes like Canada's proposed Consumer Privacy Protection Act, which mentions “appropriate purposes” for data use. If such concepts gain traction, boards will have to oversee data use not just for compliance but to uphold this quasi fiduciary obligation to users. Additionally, incentivizing good behavior is key: governments could provide benefits (tax breaks, procurement preference, or reduced regulatory scrutiny) to companies with certified good governance in tech-analogous to how good corporate citizenship can be rewarded in some jurisdictions. Conversely, for individual accountability, corporate policies should tie a portion of executive compensation to successful technology governance (for example, KPI: no major avoidable data breach, or achieving certain cybersecurity resilience metrics). Clawback provisions might be extended so that if a financial restatement is caused by a cyber incident or fraud that was concealed, bonuses are clawed back, sending a message that one cannot profit from governance negligence.

7. Empower Stakeholders and Ethical Auditing: Author recommends companies voluntarily adopt mechanisms to include stakeholder feedback in tech governance. This could include establishing user councils (in sectors like social media or consumer tech) that meet with management/board to voice concerns on privacy or AI impacts, or conducting periodic independent ethics audits of AI systems and publishing summaries. Shareholders, particularly institutional investors, should also demand this kind of information – for example, asking for an independent cyber resilience review or algorithmic bias audit as part of ESG due diligence. Regulators might not mandate stakeholder involvement directly in corporate boards (since that touches corporate structure sensitive issues), but they can facilitate, e.g., data protection authorities could require companies to submit to “algorithmic accountability reporting” which could then be presented to the board and made public. The aim is to broaden the perspective of decision makers beyond the insular C suite worldview. When boards hear directly from those affected by their tech (be it customers hurt by a data leak or communities concerned about AI decisions), it humanizes the abstract notions of risk and ethics, likely leading to more conscientious governance.

In conclusion, corporate governance is at a crossroads shaped by emerging technologies. Companies that adapt their governance to be more inclusive, informed, ethical, and transparent in managing technology will not only reduce legal risks but also build trust and resilience, giving them a competitive advantage in the long run. Regulators and investors are increasingly pushing laggards in this direction – through laws like GDPR/CSRD, through enforcement actions, and through market pressure. The recommendations above advocate a multi faceted approach: part legal reform, part voluntary best practice, and part cultural change within boardrooms. Implementing these will require effort and commitment, but the cost of inaction is high – as evidenced by the hefty fines, damaged reputations, and social harms that have resulted when technology is misgoverned.

Ultimately, the legal and ethical dimensions of governing emerging technologies must converge toward a model of responsible innovation. In such a model, corporate boards and executives view themselves not only as fiduciaries to shareholders, but as stewards of technology whose decisions can affect employees, consumers, and society at large. By institutionalizing forward looking and principled governance practices, corporations can ensure that technological progress proceeds with appropriate oversight and care. The dynamic nature of technology means governance will be an evolving journey; however, a strong foundation of ethics and accountability will equip companies to navigate whatever challenges the next “big thing” brings, be it quantum computing, biotech, or beyond. The time to lay that foundation is now – through informed, ethical, and globally aware corporate governance reforms.

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